Many IBM i (iSeries, AS/400) shops rely on physical tape for their data backups. These tapes are typically sent offsite (best case) or are pulled out of the drive and set right on top of the server (worst case). And that’s exactly where they’ll be the moment disaster strikes.

Organizations that don’t have a disaster recovery (DR) provider—or who have the wrong provider—are at the highest risk. That’s why HelpSystems has partnered with Abacus Solutions to provide IT teams with IBM i business continuity expertise and a disaster recovery partition for tape-based DR testing and recovery.

**Who Is This Service For?**
This service is for IBM i shops of any size and industry who have been taking their backups home at night, are sending tapes offsite, don’t have a system for DR testing, or are dealing with a disaster. This service is also for IBM i shops looking to make a change from their current DR provider who may not be meeting technology, expertise, regulatory, or pricing needs.

**How Does It Work?**
DR on Demand provides both the hardware (partition) and services to ensure recovery readiness. Beginning with a Backup and Recovery Assessment—which includes reviewing daily, weekly, and monthly backups and recovery strategies—a HelpSystems expert will help determine whether recovery time objectives (RTO) and recovery point objectives (RPO) are being met. HelpSystems will also provide a detailed report with our observations and recommendations.

The Abacus team will scope system configuration requirements and set up a partition. This partition is available at any time with minimum resources and can be expanded for testing purposes or in the event of a disaster.

Once a year, IBM i shops can send their most recent media to Abacus for an annual test. Working together, HelpSystems and Abacus will perform the recovery.

**When Is It Most Valuable?**
We recommend that you contact our experts before you experience a disaster scenario or other outage. This service provides you with the infrastructure and expertise required for a successful recovery. If you are currently dealing with a crisis, call us right away and we’ll point you in the right direction.
What Does It Cost?
DR on Demand starts at $1,200 per month with a joint 36-month offering, depending on system configuration.

The standard offering includes:

- Basic partition with 1000 CPW, 8GB memory, plus DASD
- Setup, configuration, and access to a burstable partition
- Burstable partition available based on system configuration
- Static serial number for license keys and planning purposes
- Resources allocated to burstable partition when needed
- One annual Backup and Recovery Assessment (2 days, remote)
- One annual Disaster Recovery Test performed remotely by skilled IBM i specialists
- Disaster Recovery Test assistance with Debbie Saugen (1-2 days, remote)

More complex environments, data centers located in disaster-prone geographies, or organizations that operate in highly regulated industries may optionally upgrade their agreement to include:

- Onsite assessments and testing assistance with an expert
- Access to the system for additional DR testing or in the event of a disaster
- Access to the system for 30 days after declaring a disaster
- Additional DASD, processor, and memory
- Virtual tape library (VTL) or high availability (HA) target hosting
- Business continuity architecture discussions with an expert

How Do I Get Started?
Call us at 800-328-1000, email info@helpsystems.com, or submit a request online to schedule a free consultation. We’ll review your current setup and see how HelpSystems services can help you achieve your business continuity goals.