



 DATASHEET (Cybersecurity)

Single Sign On Managed Service

PRODUCT SUMMARY

Managing user passwords involves unnecessary cost, aggravation, and lost productivity for most organizations. Yet many IT departments have given up hope of achieving single sign on due its complexity and perceived cost.

SSO doesn't have to be expensive or time-consuming, especially if your network includes a Windows domain along with applications running on IBM i (AS/400), AIX/Unix, or Linux systems.

Single Sign On Managed Service eliminates up to 80 percent of an organizations' password management costs within one day—using technology they already own—with positive ROI typically achieved in 4–12 months. Developed by former IBM SSO architect Patrick Botz, this is sensible single sign on at its best.

Immediate Results, Fast ROI

Guided by an SSO expert, your technical staff can by pass the upfront learning curve for SSO and immediately:

- Reduce password-related distractions across the enterprise
- Relieve your help desk from the majority of its current password burden
- Eliminate the SSO learning curve for IT
- Ensure ongoing SSO success with responsive, expert support
- Achieve positive ROI within 4–12 months

Eliminate Password Problems

For most organizations, the majority of password problems occur when users attempt to log on to services from their PCs. The Single Sign On Managed Service quickly and efficiently eliminates multiple passwords between Windows and your IBM i, AIX, Unix, and Linux systems. Depending on your IT environment and applications, this cost-effective service can eliminate up to 80 percent or more of your password management costs.

What You Get

1. One-day SSO implementation between Windows-based work stations and IBM i, AIX/Unix, and Linux systems.
2. Hands-on implementation training with an experienced SSO expert.
3. On-going tech support to proactively address issue introduced by application or OS updates.

Typical Timeline

- Day 1: Six hours to prepare, train, and implement
- Day 2: Few help desk calls; fewer password complaints
- Months 4–12: Positive ROI achieved for most organizations with 200+ implemented users



Basic SSO in One Day

Avoid the long and complex SSO learning curve. Our experts teach your security officer the SSO concepts necessary for your environment, guide them through each of the configuration steps to implement all of your current users, and train them to implement new users—all in a single day.

Users and help desk staff with experience the difference right away.

Immediate, Tangible Results

Unlike most IT projects, the positive impact of SSO is immediately evident across the enterprise. End users no longer have to log in to applications they use every day, the number of help desk calls drops, and password-related distractions decline. The best part is that most organizations achieve positive ROI within the first 12 months, and the savings continue year after year.

No New Software Required

If your IT network includes a Windows domain, you're already using and managing the software you need to implement SSO for many of your systems and applications. Most IT professionals just need experienced guidance on how to configure the complex software on non-Windows systems in their specific environment.

Risk-Free Implementation

Our approach to SSO is non-disruptive, and you administrator remains in control of your systems at all times. Once we configure your non-Windows systems, you can immediately enable all your users, a few users, or a single user to test the results. You can also disable users from using SSO at any time. You maintain full control.

Proven ROI-Based Approach

SSO is not just a technology problem—it's a business problem. How do you minimize the cost of password management and achieve the best ROI? To help you answer this question, HelpSystems has a reliable process to help you quickly measure the cost of password management at your organization and evaluate solution options based on ROI. It's a proven system that has already helped numerous organizations eliminate unnecessary password management costs.

Let's Get Started

Contact us at info@helpsystems.com to set up a free consultation. We'll discuss your current setup and how HelpSystems services can help you achieve your SSO goals.



About HelpSystems

Organizations around the world rely on HelpSystems to make IT lives easier and keep business running smoothly. Our software and services monitor and automate processes, encrypt and secure data, and provide easy access to the information people need.