Get the most out of GoAnywhere: Secure Forms

GO ANYWHERE®
A HelpSystems Solution

Today's Presenters

Chris Spargen

Manager of Support and Services
HelpSystems

Scott Messick

Senior Sales Engineer
HelpSystems

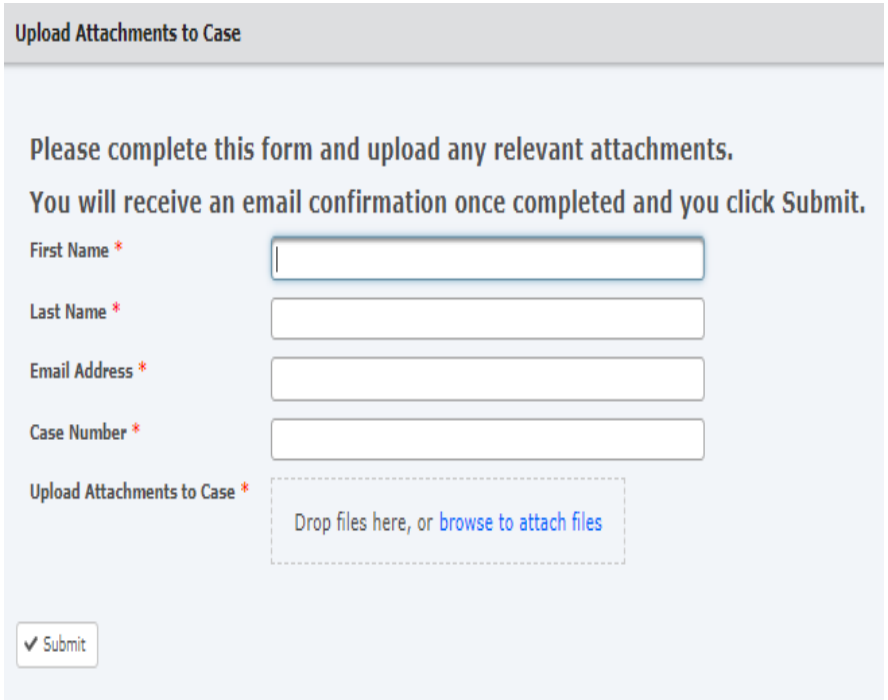
Agenda

1. What are Secure Forms?
2. Why do companies use Secure Forms?
3. Threat Protection & DLP
4. Typical Use Cases
5. Live DEMO
6. Q&A

Why Use Secure Forms?

GO ANYWHERE®
A HelpSystems Solution

- With GoAnywhere Secure Forms, you can:
  - Provide custom forms to authenticate users or make them publicly available
  - Allow end-users to fill out custom forms with one or more input values and optionally upload files
  - Drag & drop attachments directly into a form for upload or download which are automatically secured with AES-256 bit encryption
  - Media type can be customized
  - DLP and Threat Protection can be incorporated
  - Can be embedded into a web page
  - Automatically process Secure Form input data using Advanced Workflows to pass data to other platforms (Case content could be sent to Salesforce or other support application)

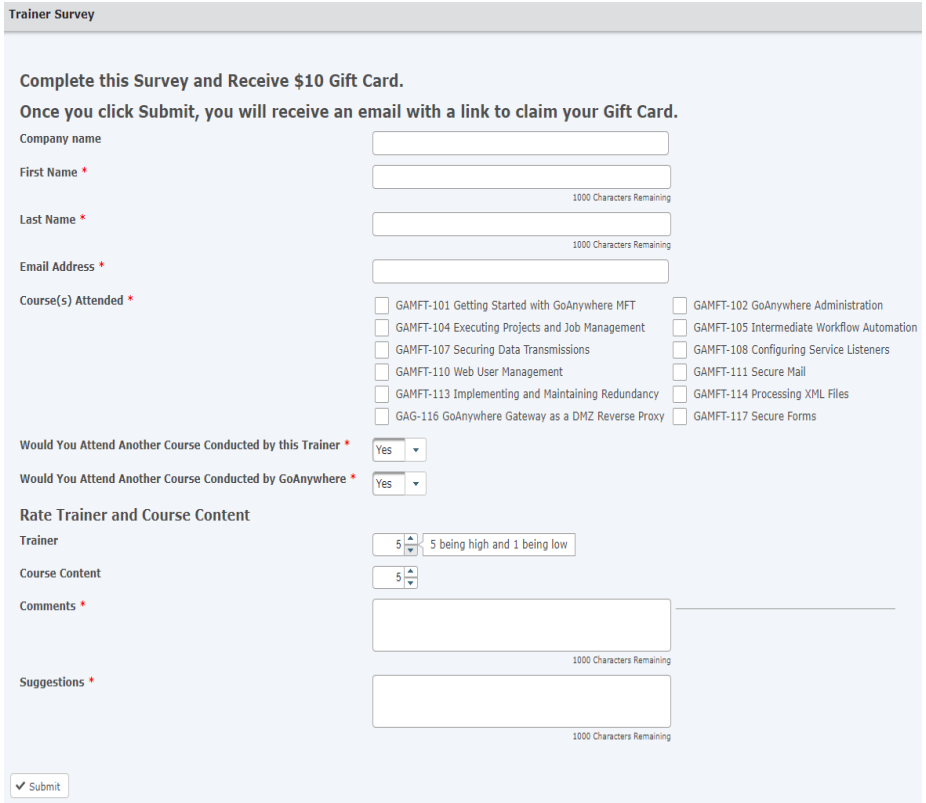


helpsystems

What are Secure Forms?

GO ANYWHERE®
A HelpSystems Solution

- With GoAnywhere Secure Forms, you can:
  - Configure input fields through form designer
  - Accept multiple file types and formats
  - Have information sent over secure HTTPS connection
  - Control the input text, options, and dropdown fields presented to users with default values, tooltips, and placeholders
  - Support SOAP & RESTful Web Service
  - Send information over secure HTTPS connection

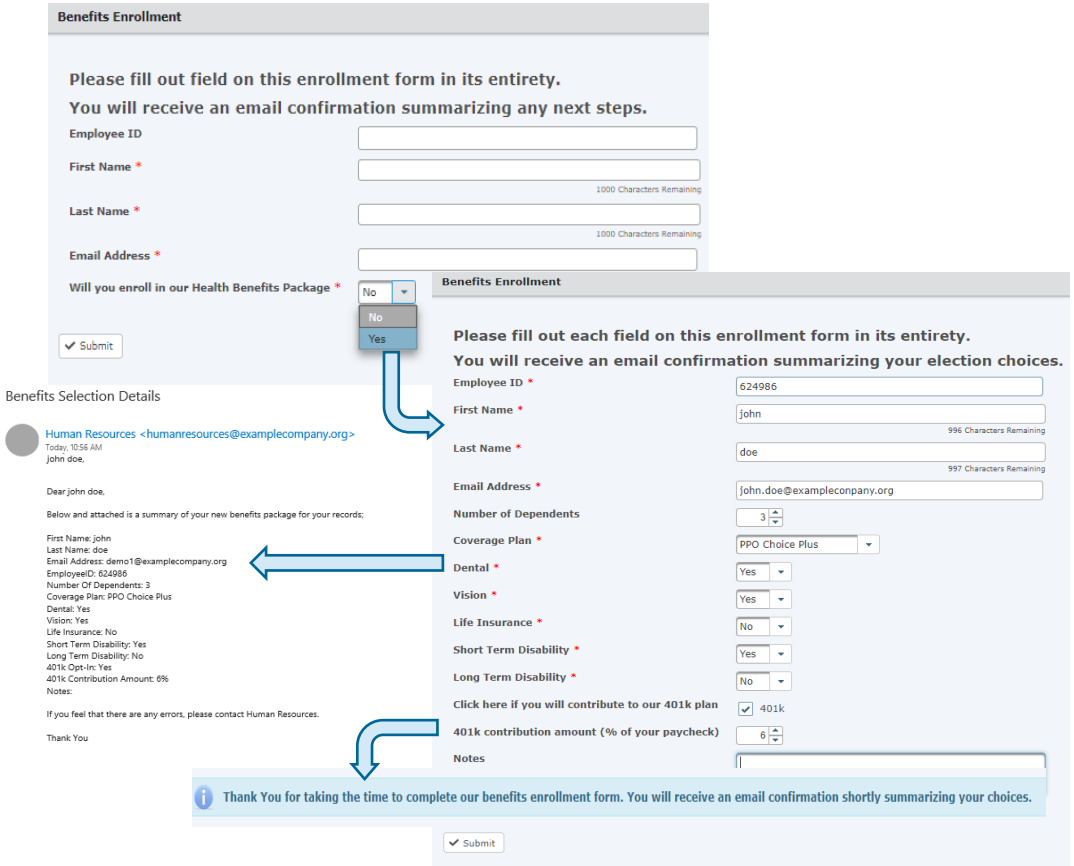


helpsystems

Customize Secure Forms

GO ANYWHERE®
A HelpSystems Solution

- With GoAnywhere Secure Forms, you can:
  - Use SOAP and RESTful Web Service APIs to submit forms from other applications
  - Automatically process the Secure Form input data using Projects and optionally provide files (Summary of Benefits) for users to download
  - Customize messages presented to users when Secure Forms are submitted (Web Response, Email, etc.)
  - Authenticate users or make forms publicly available
  - Multi-step process available routing users to additional forms once they submit their 1st form



helpsystems

Threat Protection & DLP

Clearswift

Clearswift's award-winning adaptive data loss prevention technology prevents incoming cyber threats such as ransomware and minimizes the risk of sensitive data leaving the organization. Unlike other solutions, it does not block legitimate business traffic, keeping disruption to a minimum. Via the Secure ICAP gateway, the technology is extended to the MFT platform and is effective from day one.

clearswift
A HelpSystems Solution

Content Inspection

Files, documents & images are scanned for sensitive content

Adaptive Redaction

Redaction of text allows for file transfer to continue minus offending content

False Positives

Distinguish between things that may look like PII which may not be PII

Threat Protection

Ability to inspect content for viruses and malware

helpsystems

Use Cases

GO ANYWHERE®
A HelpSystems Solution

- Government
  - Going paperless
  - Moving registration, license, property tax, etc., applications from in-person to online
  - Voting Ballot
- Finance
  - Loan application documentation (Pay Stubs, W2s, personal Information)
- Any industry
  - Initiate file movement
  - Onboarding
  - Surveys
  - Request customer information to update contact data
  - Multi-step business workflows (questionnaires, benefits enrollment, etc.)

Live Demo Areas of Focus

GO ANYWHERE®
A HelpSystems Solution

- Voting Ballot
- Benefits Enrollment incorporating Multi-Step process
- Survey to obtain information (RESTful call)
- Incorporate DLP & Threat Protection

helpsystems

Thank You!

- Questions? We're happy to help.
  - chris.spargen@helpsystems.com
  - scott.messick@helpsystems.com
- Email if you'd like a custom demo.
- Learn more on our websites:
  - www.goanywhere.com

ANY QUESTIONS?