

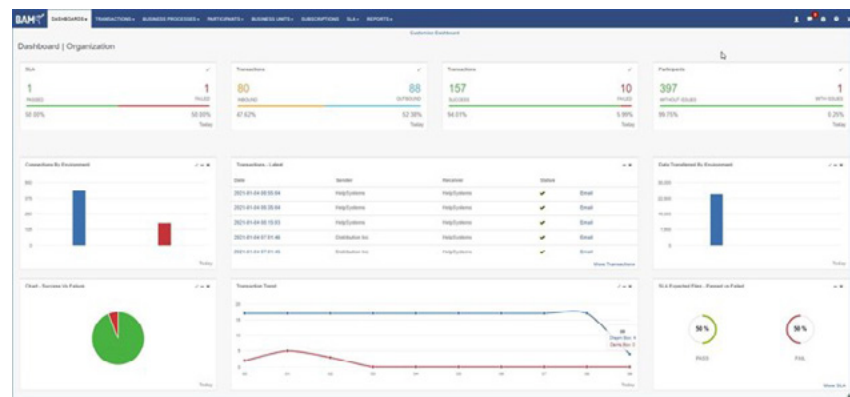
# Business Activity Monitoring Dashboard

## BAM SUMMARY

The Business Activity Monitoring Dashboard (BAM) is a third-party product from Accolm that GoAnywhere Managed File Transfer (MFT) customers can use to gain extra visibility into their data movements. BAM helps provide granular detail and powerful customized views for important business transactions and sensitive data transfers.

Specifically, BAM is a web-based tool that provides users with a self-service option for tracking file transfers in GoAnywhere MFT with real-time activity monitoring. With BAM, you can create easy-to-use, customizable dashboards designed for both technical and business users alike.

BAM can help you to meet your business-critical Service Level Agreements (SLAs) with its display chart features, key percentage indicators, transaction trends, and more. Additionally, admins can utilize the dashboard to track file transfers, monitor for successful or failed transfers, review statistics, and query reports. Furthermore, they can be notified of impending SLA failures and sufficiently resolve priority SLA transfers before they fail.



### KEY FEATURES

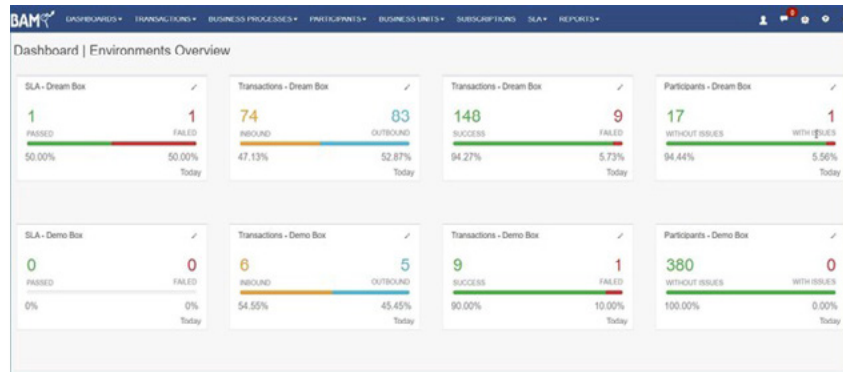
- Instant access to file transfer statuses
- End-to-end monitoring of business processes that run on the MFT Server
- Identifies all file transfers related to a particular business process
- Advanced security and granular access control
- Identifies sender/receiver easily by naming external partners and internal applications real names, not usernames or an IP address
- Provides easy searching and tracking of MFT activities
- Helps in tracking business-critical file transfers
- Provides notification capabilities for pro-active business process monitoring

### KEY BENEFITS

- Faster problem detection and resolution
- Presents MFT transaction activities in a user-friendly way for external partners
- No need to grant GoAnywhere MFT server access to end users
- Saves time and reduces costs associated with administration and support by providing self-service capabilities to external partners with the Self-Service Portal

### How the Self-Service Portal (SSP) Works

The Self-Service Portal gives your external partners instant, on-demand access to the status of file transfers. Rather than depend on status updates from GoAnywhere administrators, users can quickly search and track files as they move from point A to point B. This often reduces the workload on MFT admins, saves IT teams time, reduces the number of ad-hoc status requests and calls to support, and helps to ensure users are receiving critical data in a timely manner.



Increase visibility and track file movement from beginning to end. [Contact us](#) today!

- Meets critical SLAs for expected files
- Real-time visibility into GoAnywhere MFT and third-party transactions
- Ability to monitor several GoAnywhere MFT servers in one application

### SYSTEM REQUIREMENTS

- **CPU:** Quad Core
- **Memory:** 4 GB
- **OS:** Linux, Windows 2012 and later
- **Application Server:** Apache Tomcat
- **HTTP Server:** Apache HTTP Server
- **Databases:** MySQL, MS SQL Server, ORACLE
- GoAnywhere MFT 6.x (all versions)