

How to Improve Security and Efficiency for Your File Transfers

Presenters



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Top Cybersecurity Risks and Mitigation Strategies

- Earlier this year, HelpSystems surveyed more than 650 IT and cybersecurity professionals around the world.
- We asked about the top concerns, threats, and protective strategies on their minds in 2018.



What the survey revealed:

- 91% of respondents said security is important to their management.
- A surprising 28% of respondents say compliance doesn't apply to them, even as compliance regulations are on the rise.
- 65% of companies struggle to balance strong security with business efficiency.
- Unsecure file transfers is a top concern for today's IT and security teams.



Challenges & Best Practices

Common File Transfer Challenges

1. Human error

- Forget to perform the file transfers at the correct times
- Send the wrong files
- Send the files to the wrong trading partner
- Do not protect the files properly
- Do not have coverage to send the files when on vacation or sick



Common File Transfer Challenges

2. Inefficiency

- Old technology being used, such as FTP or PC tools
- Traditional email is often used
- Manual scripts need an IT person dedicated to maintaining them
- Time-consuming processes; need for automation



Common File Transfer Challenges

3. Lack of encryption

- Sensitive files are kept in the “clear” on servers and laptops
- Sensitive files are sent as unsecured email attachments
- Users share files “in the cloud” without controls (e.g. Dropbox)
- Lack of internal policies to address file sharing and transfer (liability risk)



Common File Transfer Challenges

4. No error alerts or audit logs to meet compliance requirements

- Not always alerted when file transfers fail or succeed
- If logs are generated, they're hard to find and filter for your requirements
- Hard to meet data privacy regulations (e.g. PCI DSS, HIPAA, SOX, the GDPR) without centralized logs



Best Practices for Secure, Efficient File Transfers

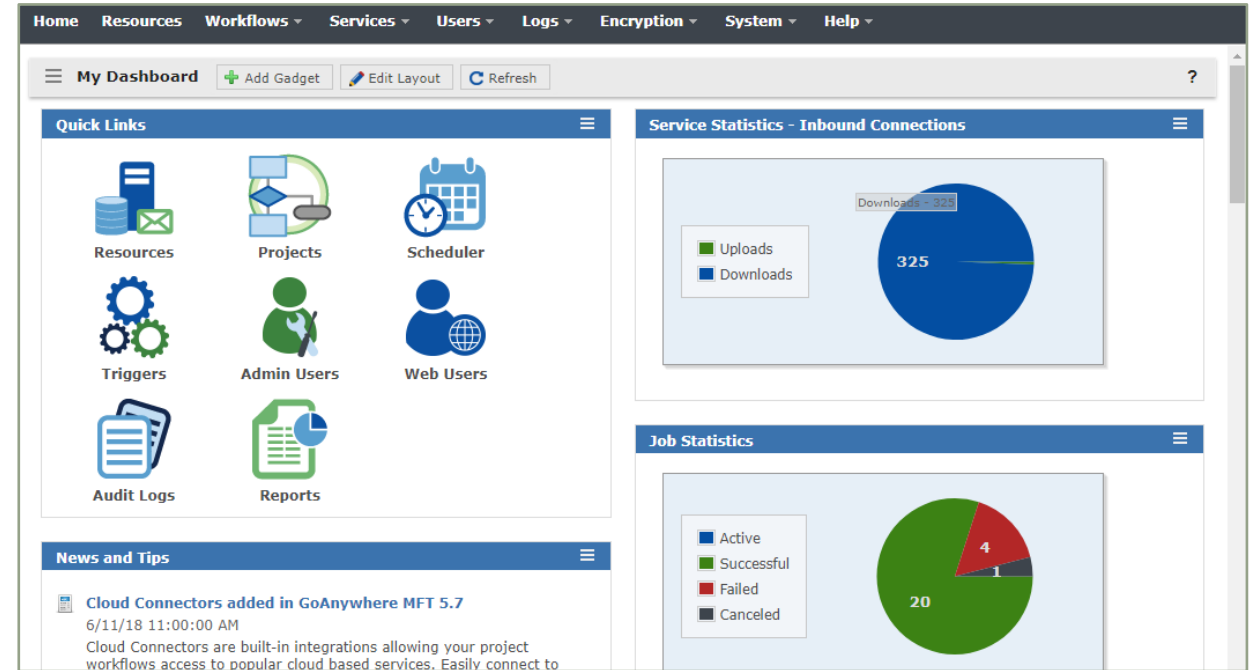
1. Use secure protocols like SFTP to exchange files with trading partners (do not use standard FTP!)
2. Encrypt files in transit and at rest
3. Set up batch workflows to automatically process files
4. Generate detailed audit trails
5. Use a Managed File Transfer solution to simplify and protect file transfers from a centralized interface

GoAnywhere Managed File Transfer



GoAnywhere MFT

- Multi-platform
- Batch and ad hoc file transfers
- User-friendly interface
- Inbound services
- Encryption at rest and in transit
- Key management
- Admin controls
- Auditing and reporting



What next?

- Free PDF: ***Secure Managed File Transfer 2018 Ultimate Buyer's Guide***
- Download GoAnywhere free for 30 days at www.goanywhere.com/trial
- Email us with questions at bob.luebbe@helpsystems.com
goanywhere.sales@helpsystems.com
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Q&A