



GO ANYWHERE[®]
Managed File Transfer

Secure and Streamline Your File Transfers

with GoAnywhere MFT 5.6

Introductions



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Agenda



- ▶ Company Introduction
- ▶ File Transfer Challenges
- ▶ What is Managed File Transfer (MFT) and its benefits
- ▶ Introduction to GoAnywhere MFT
- ▶ Live demo
- ▶ New features in version 5.6
- ▶ Questions and comments

Current GoAnywhere customers should contact GoAnywhere Sales for an email invitation to the customer-only webinar: goanywhere.sales@helpsystems.com

Company Overview

- ▶ Over 35 years in business
- ▶ Focused on security, automation, and operations management
- ▶ 550 employees in twenty offices around the world
- ▶ Active R&D team for the GoAnywhere solution
- ▶ Pride ourselves on excellent customer service
- ▶ Almost 99% of GoAnywhere customers renew their maintenance each year
- ▶ Member of the PCI Security Standards Council



HelpSystems Partnerships



Over 10,000 Customers Worldwide



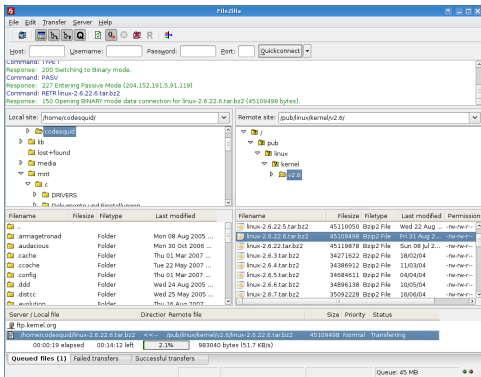
Financial	Insurance	Healthcare	Miscellaneous	
Barclays Capital	AF&L Insurance	Adventist Health Systems	ADP	MN State Lottery
CGMI (CitiGroup)	Blue Cross BS of MS	Asante Health Systems	AT&T Wireless	Monterey Mushrooms
COOMEVA	Colombia Ins. Group	Baptist Health Systems	Big 5 Sporting Goods	National Hockey League
Credit Suisse	Direct General Corp.	CareFusion	Cabela's	Nebraska State Patrol
Fidelity Investments	KC Life Insurance	Covidien	Carnival Cruise Lines	NEXCOM
General Motors Financing	Londen Insurance Grp	Delta Dental	Discount Tire	Northwestern College
HSBC Global Banking	Mendota Ins. Co.	Henry Schein	Disneyland Resort	PGA Tour
National Bank of Kuwait	Mercury Insurance Grp	McKesson Specialty	GE Aviation	Pizza Hut
Scotia Bank	MetLife	Northshore Hospital	Hard Rock Casino	Shop Vac Corp.
Sun National Bank	National Flood Services	Omnicare	John Deere	Smith & Wesson
Sungard	Service Lloyds Ins.	Southland Benefit Solutions	KOA Campgrounds	UCLA
TD Bank	The Gray Ins. Co.	St. Barnabas Hospital	Kwik Trip	United Rentals
Think Bank	United Auto	US Oncology	Military Academy	US Air Force

File Transfer Challenges

Decentralized, Unsecured, No Alerts, Limited Audit Trails



Unsecure Manual Processes



Unsecure PC Tools

```
HOST='192.168.1.54'  
PORT='10021'  
USER='user1'  
PASSWD='s3cr3t'  
FILE='user_log.log'  
LDIR='/home/test'  
  
echo "Running FTP  
transfer from $HOST"  
ftp -n $HOST $PORT  
<<END_SCRIPT  
quote USER $USER  
quote PASS $PASSWD  
passive  
lcd $LDIR  
get $FILE  
quit  
END_SCRIPT
```

Legacy Scripts



What is Managed File Transfer?

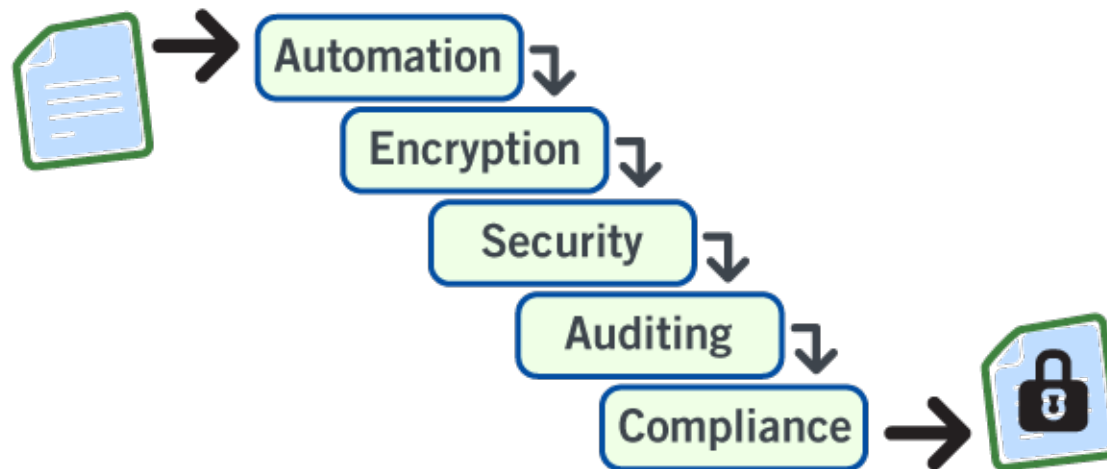


Encompasses all File Transfers – Batch and Ad Hoc, Inbound and Outbound

File Transfer = Sharing files with others

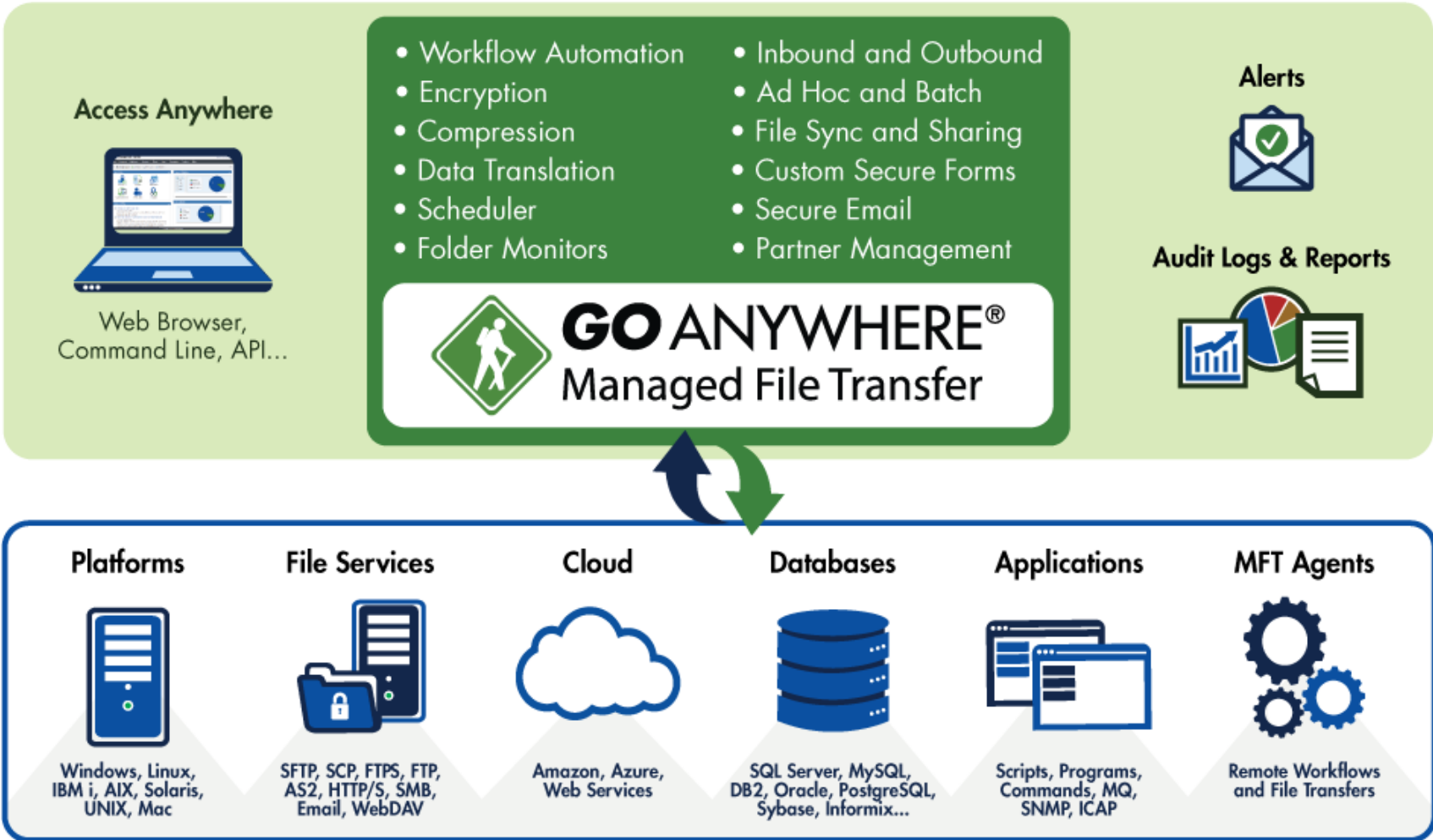


Managed File Transfer = Automating and Securing file transfers using a centralized enterprise-level approach.



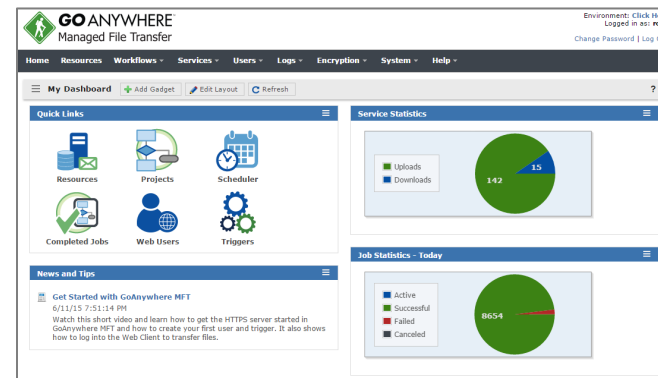
GoAnywhere MFT

Managed File Transfer Solution



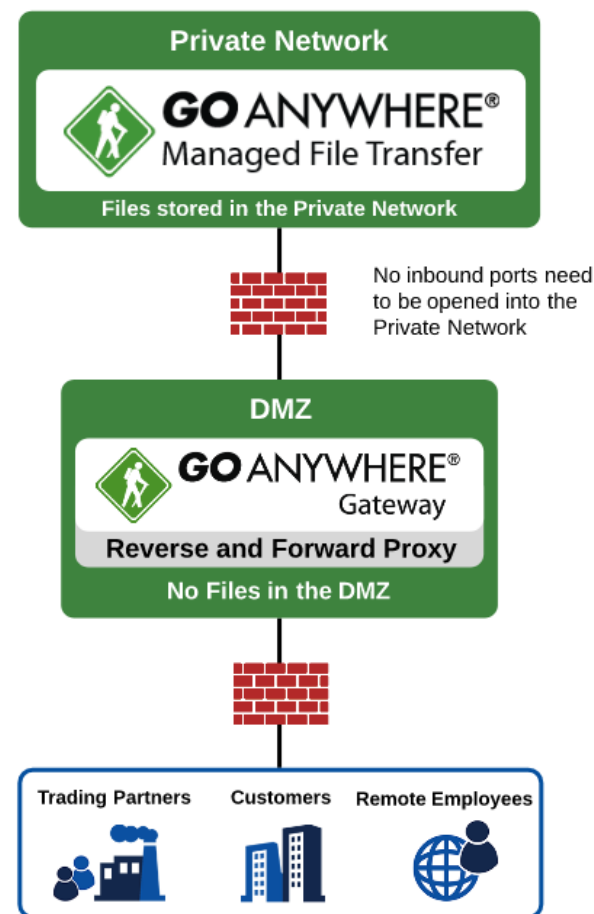
Enterprise Features

- ▶ **Multiplatform** - Installs to most operating systems including IBM i, Windows, Linux, AIX, UNIX, Amazon, and Azure.
- ▶ **Batch and Ad Hoc** - Allows organizations to perform both scheduled batch transfers and user-to-user file sharing.
- ▶ **Auditing** - Generates detailed audit logs of all file activity including batch, ad hoc, inbound, and outbound transfers.
- ▶ **Interface** - Provides a browser-based interface for all administration and monitoring. No desktop client is needed.
- ▶ **Inbound Services** - Allows inbound connections from trading partners over SFTP, FTP/S, HTTPS, and AS2 (Drummond Certified).
- ▶ **Encryption** - Protects files at-rest and in-motion with FIPS 140-2 validated AES-256 encryption.
- ▶ **Key Management** - Provides integrated tools for creating and managing Open PGP keys, SSH keys, and SSL certificates.
- ▶ **Admin Controls** – Implements role-based administration, security domains, and granular permission controls.



Enterprise Features

- ▶ **Private Cloud** – Eliminates the need for public file sharing services like Dropbox, Box, Google Drive, and OneDrive.
- ▶ **Customer Portal** – Allows you to provide custom-branded web interfaces for secure file transfers over HTTPS.
- ▶ **Secure Mail** – Allows employees to send large or confidential files through secure email links. Includes an Outlook plugin.
- ▶ **Two-Factor** - Authenticates with user credentials and SAML, RSA SecurID, RADIUS, SSH keys, or X.509 certificates.
- ▶ **DMZ Gateway** - Keeps services and files in the private network (out of the DMZ) without requiring inbound ports.
- ▶ **Job Control** - Provides extensive job management features including job queues and run priorities.
- ▶ **File Transfer Acceleration** - Enables high speed transmission of large files between systems using UDP channels.
- ▶ **Clustering** - Provides high availability and load balancing by connecting two or more instances together in a cluster.





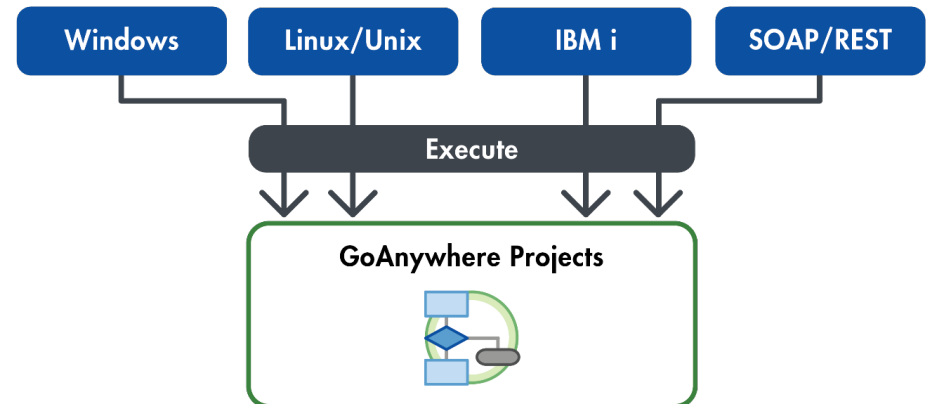
DEMO

GoAnywhere MFT

Commands and APIs

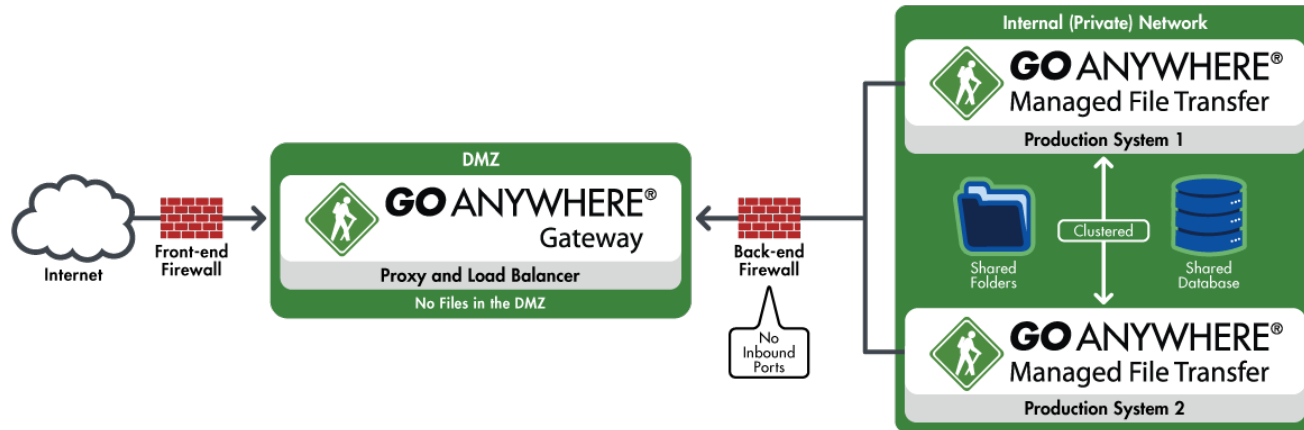


- ▶ Run workflows in GoAnywhere using the provided commands and APIs
- ▶ Available for Windows, Linux, IBM i (iSeries), and UNIX
- ▶ SOAP and REST enabled
- ▶ Requests sent over HTTP/s
- ▶ Override variables
- ▶ Run interactive or batch
- ▶ Trap for errors
- ▶ Commands and APIs are provided at no additional charge



GoAnywhere MFT

Clustering



- ▶ Two or more installations of GoAnywhere MFT can be in a cluster
- ▶ GoAnywhere Gateway can load balance inbound connections
- ▶ Project workloads are distributed “horizontally” across multiple systems
- ▶ Active-Active = Better high availability for mission critical environments
- ▶ All systems can be managed from a central interface
- ▶ No 3rd party tools or software are needed

5.6 Enhancements Summary







- ▶ **Key Management System** – All certificates and keys are managed through database-driven key vaults.
- ▶ **Agents** – Interactive maps, offline alerts, and new tasks (email, SFTP, PGP).
- ▶ **Secure Forms** – Several new enhancements to improve management, creation, and delivery.
- ▶ **Project Workflows** – Project Designer enhancements and Azure Blob Storage support.
- ▶ Many miscellaneous updates (screen improvements, fixes...)
- ▶ Visit the page below for the complete release notes:
 - ▶ <https://www.goanywhere.com/support/release-notes/mft>

5.6 Key Management System

- ▶ All certificates and keys can be managed within a Key Vault in the new Key Management System.
- ▶ Certificates and keys in the Key Vaults are encrypted and stored in the GoAnywhere database.
- ▶ GoAnywhere ships with two Key Vaults:
System and *Default*
- ▶ More Key Vaults can be added by the customer.
- ▶ The System Key Vault contains the keys and certificates that are used by the GoAnywhere services (HTTPS, FTP, SFTP, FTPS, GoFast).
- ▶ All other keys and certificates used for authentication and encryption can be stored in any other Key Vault.

5.6 Key Management System (cont.)

- ▶ Key Vaults can be assigned to a Domain, ensuring one department's keys cannot be used by another.
- ▶ After upgrading to 5.6, your existing keys will be available through the legacy File Based Keys manager.

Key Management System (KMS)		+ Add Key Vault						?
Key Vault	Description	Certificates	SSH Keys	PGP Keys	Modified By	Modified On		
 Default	The Key Vault used to retrieve a key or certificate if no specific Key Vault was selected in the application.	0	4	2	system	8/3/17 9:22:55 AM		
 IT	Used by internal IT team.	0	0	0	root	9/5/17 7:56:16 AM		
 Primary Trading Partner	This is the Key Vault to use for all the Certificates, PGP, and SSH keys for our primary trading partner. All other keys can be stored in the default key vault.	0	0	0	root	8/30/17 4:00:32 PM		
 System	The Key Vault for storing the trusted CA certificates, as well as the private keys/certificates used in the HTTPS, FTPS, SFTP, AS2 and GoFast server modules.	3	4	0	system	8/3/17 9:22:55 AM		




5.6 Key Management System (cont.)

- ▶ Certificates and Keys can be created and managed within the Key Vault.

Certificates [+ Add Certificate](#) [↓ Import](#) [↶ Back](#) ?

Key Vault System




Filter By [More Filters](#) ▾

<input type="checkbox"/>	Name ↕	Description	Subject ↕	Issuer ↕	Key Type ↕	Expires On ↕	Created By ↕	Created On ↕
<input type="checkbox"/>	 GHTTPS	For the GoAnywhere HTTPS Service	www.goanywhere.com	www.goanywhere.com	Key Pair	10/24/20 12:00:00 AM	root	10/24/17 8:23:04 AM
<input type="checkbox"/>	 GoAnywhere		www.goanywhere.com	www.goanywhere.com	Key Pair	10/24/20 12:00:00 AM	root	10/24/17 1:55:20 PM
<input type="checkbox"/>	 SAML		SAML	SAML	Key Pair	10/24/20 12:00:00 AM	root	10/24/17 9:46:49 AM

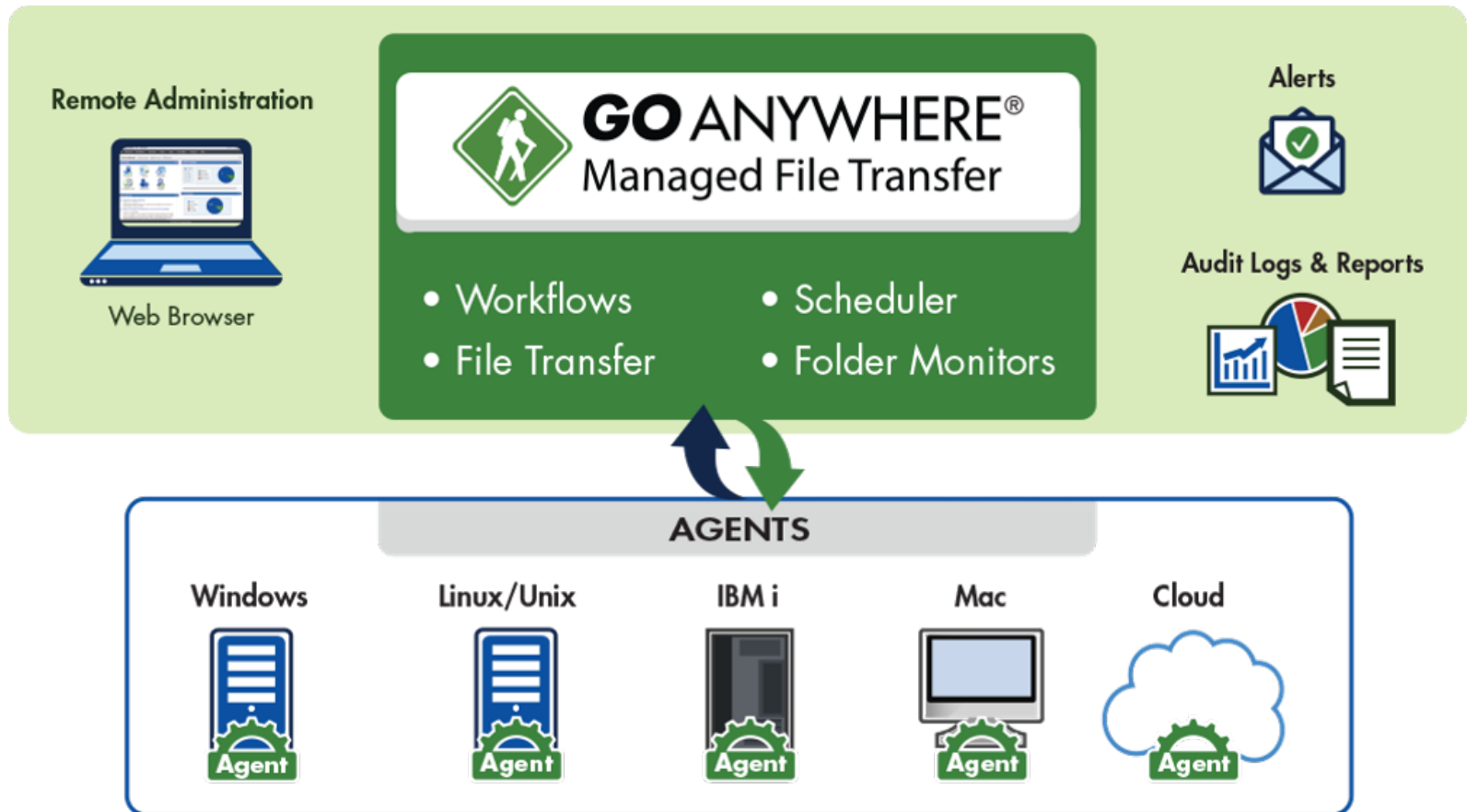
Showing 1 - 3 of 3 ⏪ ⏩ 1 ⏪ ⏩ Rows [Columns](#)

5.6 Key Management System (cont.)

- ▶ Administrators can choose the Key Location of the keys and certificates.
- ▶ Every Domain can specify a Default Key Vault and disable File Based Keys.

Key Location	Key Vault	
Key Vault		<input checked="" type="checkbox"/> Default
Basic Authentication		
User	kharris	
Password 	
Certificate Authentication		
Key Name	TradingPartner	
Key Password 	
Message Options		
Compress Messages	Yes	
Content Transfer Encoding	binary	
Message Encryption		
Encrypt Messages	Yes	
Encryption Algorithm	TRIPLE-DES	
Key Name	as2-encrypt	
Message Signature		
Sign Messages	Yes	
Signature Algorithm	SHA512	
Signature Algorithm Format	rfc3851	
Key Name	as2-sign	
Key Password 	
Message Receipt		
Key Name	as2-receipt	
Receipt Transfer Encoding		

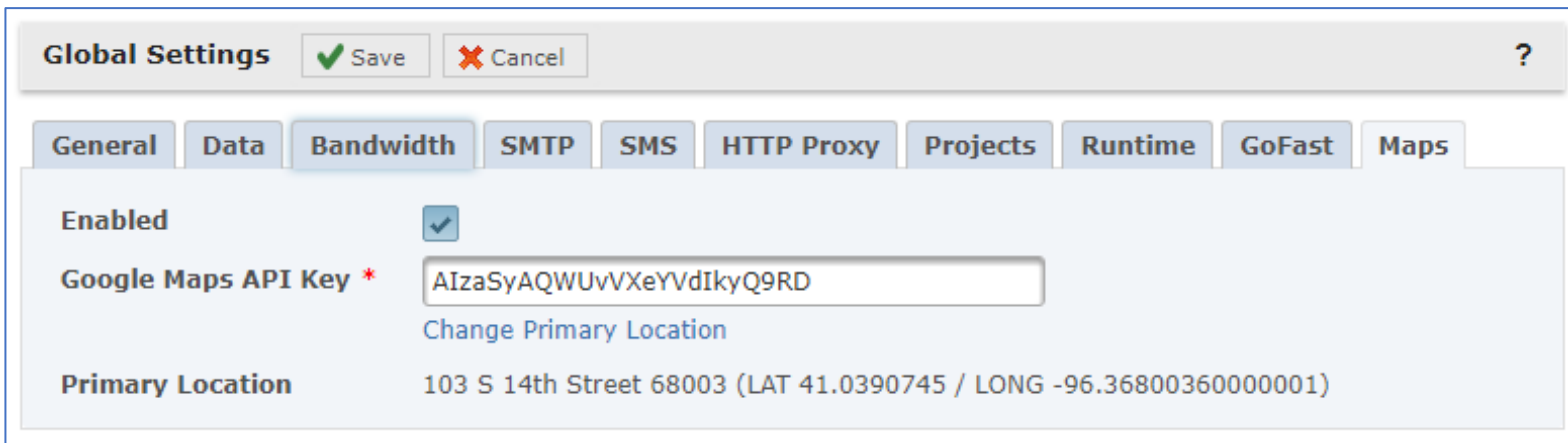
Agents



5.6 Agents

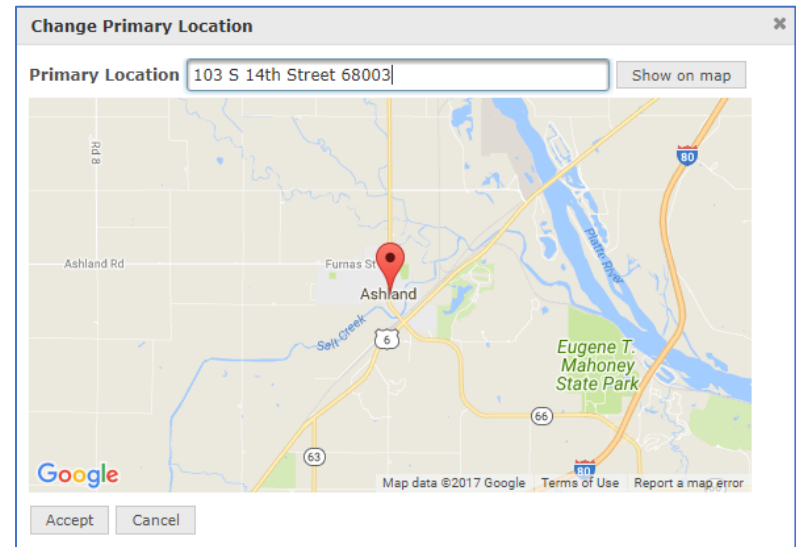
- ▶ Google Maps integration provides you the ability to manage Agents from an interactive map view.
- ▶ Added new Mail Box, SMTP, and SSH Server Resources.
- ▶ Several new Agent Project tasks available from an advanced Agent license:
 - ▶ Send and Retrieve Email
 - ▶ SCP
 - ▶ SFTP
 - ▶ Execute SSH Command
 - ▶ PGP Decrypt, Encrypt, Sign, and Verify (available in standard license)
- ▶ All certificates and keys are managed in the central GoAnywhere Key Management System.

5.6 Agents (cont.)



The screenshot shows the 'Global Settings' dialog box with the 'Bandwidth' tab selected. The 'Enabled' checkbox is checked. The 'Google Maps API Key' field contains the key 'AIzaSyAQWUvVXeYVdIkyQ9RD'. Below it is a link for 'Change Primary Location'. The 'Primary Location' is set to '103 S 14th Street 68003 (LAT 41.0390745 / LONG -96.36800360000001)'. At the top, there are 'Save' and 'Cancel' buttons, and a help icon on the right.

1. Specify your Google Maps API Key.
2. Specify your Primary Location.



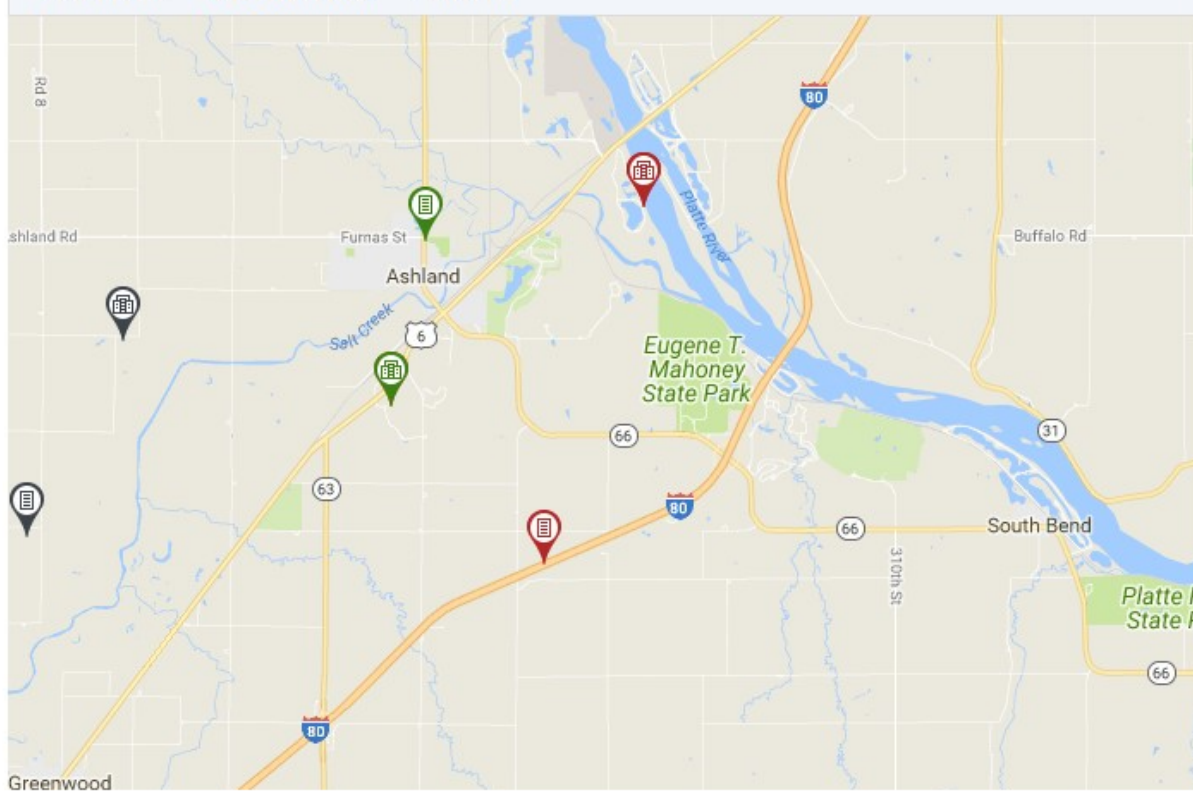
The screenshot shows the 'Change Primary Location' dialog box. The 'Primary Location' text box contains '103 S 14th Street 68003'. To the right is a 'Show on map' button. Below is a map showing the location in Ashland, Oregon, with a red pin. The map includes labels for 'Ashland', 'Furnas St', 'Ashland Rd', 'Sen Creek', 'Eugene T. Mahoney State Park', and 'Maple River'. At the bottom, there are 'Accept' and 'Cancel' buttons. The Google logo and 'Map data ©2017 Google' are also visible.

5.6 Agents (cont.)

Agent Manager Map View

Agent Manager + Add Agent Refresh Display

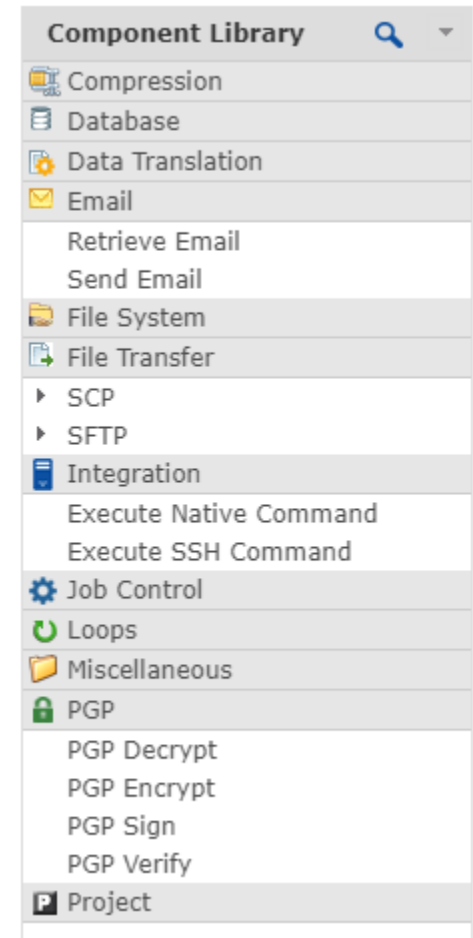
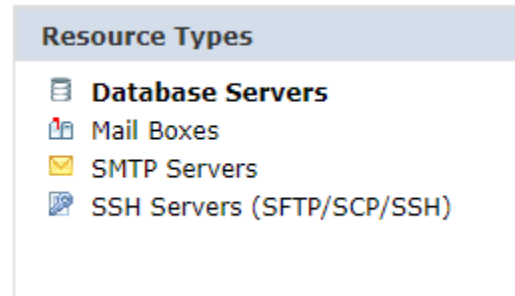
Connected Disconnected Disabled



The map displays several agent locations in the Ashland, Oregon region. There are 7 agent icons in total: 3 are green (Connected), 2 are red (Disconnected), and 2 are grey (Disabled). The map shows major roads including I-80, US-6, and US-31, as well as local streets like Furnas St, Ashland Rd, and Buffalo Rd. Landmarks such as Eugene T. Mahoney State Park and Platte River are also visible.

5.6 Agents (cont.)

- ▶ New Resources
 - ▶ Mail Boxes
 - ▶ SMTP Servers
 - ▶ SSH Servers
- ▶ New Advanced Tasks
 - ▶ Send and Retrieve Email
 - ▶ SCP and SFTP
 - ▶ Execute SSH Command
 - ▶ PGP Decrypt, Encrypt, Sign, and Verify



5.6 Secure Forms

- ▶ Secure Forms can now be exported, imported, or promoted between GoAnywhere systems.
- ▶ Forms can now have hidden fields, which allow you to pass information to projects that is not visible to users.
- ▶ Form fields can be prepopulated using URL query parameters or custom Javascript.
- ▶ Multiple File Upload fields can be added to a Secure Form.
- ▶ A new Date component makes it easier for users to specify correctly formatted dates.

5.6 Secure Forms (cont.)

Promote, Export, Import Secure Forms



- ▶ Can also automate these functions from GACMD and Web Services

Secure Forms Manager + Add Form View Submitted Forms Import Secure Forms ?

Name

Status * Active Inactive

Project ...

Search

<input type="checkbox"/>	Name	Description	Project	Admin User	Status	Public	Modified On
<input checked="" type="checkbox"/>			/Test	root	Active	Yes	10/20/17 3:46:49 PM
<input type="checkbox"/>		2017 Absentee Ballot Form.	/Secure Forms/BallotProcessor	root	Active	Yes	8/16/17 11:29:16 AM
<input type="checkbox"/>			/Return Report File	root	Active	Yes	3/21/17 11:27:11 AM
<input type="checkbox"/>		e Notes	/TW Automation/Automate Builds	root	Active	No	6/9/17 10:10:42 AM
<input type="checkbox"/>			/Demo/HiddenField	root	Active	Yes	8/15/17 3:08:56 PM
<input type="checkbox"/>			/Cancel Job	root	Active	Yes	8/11/17 1:32:52 PM
<input type="checkbox"/>			/Return Report File	root	Active	Yes	9/15/17 1:28:12 PM
<input type="checkbox"/>			/Demo/HiddenField	root	Active	Yes	9/25/17 10:30:03 AM
<input type="checkbox"/>			/votingballot	root	Active	Yes	8/1/17 9:43:30 AM
<input type="checkbox"/>	loandocs		/Demo/HiddenField	root	Active	Yes	8/25/17 10:34:04 AM
<input type="checkbox"/>	Monthly Report		/accountsReceivable	root	Active	Yes	4/18/17 4:14:05 PM

- Edit
- View
- Deactivate
- Switch Domains
- Copy
- Change History
- View Submitted Forms
- Promote
- Export

5.6 Secure Forms (cont.)

New Hidden Field and Date Components (Designer)



Configure Form ?

General Project Access Web Users Web Groups Components

Components

- Input
 - Checkbox
 - Date
 - Dropdown
 - File Upload
 - Hidden
 - Multi-Checkbox
 - Number
 - Radio Button
 - Text Area
 - Text Field
- Output
 - Bulleted List
 - Output Text

Corporate Document eDelivery

Articles of Incorporation - Domestic Corporation

Important: The information below MUST match the information in the uploaded document

Name of Entity *

Authorized Capital Stock: *

Period of Duration: Perpetual Corporation Will Expire

Effective Date: Effective When Filed Delayed Effective Date

Filing Date: *

**Hidden Field: BusinessType*

Submit Document

(Single .PDF file only - electronic filings do not need to be submitted in duplicate)

Choose File:

Drop files here, or browse to attach files

For filing assistance, contact the Secretary of State's Business Division office at 999.999.9999 (M

Configure Hidden

Variable Name *

Required

Default Value

5.6 Secure Forms (cont.)

Customer View of New Date Component



Corporate Document eDelivery

Articles of Incorporation - Domestic Corporation

Important: The information below MUST match the information in the uploaded document or your filing may be rejected.

Name of Entity *

Authorized Capital Stock: *

Period of Duration: Perpetual Corporation Will Expire

Effective Date: Effective When Filed Delayed Effective Date

Filing Date: *

Submit Document

(Single .PDF file only - electronic)

Choose File:

For filing assistance, contact the support office at 999.999.9999 (M-F, 8am to 5pm CST).

November 2017

S	M	T	W	T	F	S
			1	2	3	4
5	6	7	8	9	10	11
12	13	14	15	16	17	18
19	20	21	22	23	24	25
26	27	28	29	30		

5.6 Project Workflows

- ▶ Added the ability to specify NFS/UNC and other native file paths on Network Shares Resource.
- ▶ Added a new Azure Blob Storage Resource.
- ▶ You can now search for Project Templates by typing part of the template name.
- ▶ The component library has a new search filter to quickly find tasks.
- ▶ Task Elements are now selectable from the component library.
- ▶ Added new Comment attribute to every Project element such as Tasks, Elements, Loops, Modules, etc.

5.6 Project Workflows (cont.)

Network Share Resource with Native File System Mount



Add Network Share ?

Basic | Authentication | Connection | **Contacts**

This resource uses the SMB/CIFS protocol or a Native path to a network mount to connect to other file systems including Windows, Linux, Unix and IBM i. After this resource is defined, you can refer to a Network Share file or folder using the syntax of **resource:share://[ResourceName]/[FilePath]** or select it using the File Chooser popup.

Name *

Domain

Description

Client Type * ▼

Path *

5.6 Project Workflows (cont.)

Azure Blob Storage Resource



Edit Azure Blob Storage ?

Basic | **Connection** | **Contacts**

This resource is used to connect to Microsoft Azure's Blob storage. After this resource is defined, you can refer to an Azure Blob using the syntax of **resource:azureblob://[ResourceName]/[FilePath]** or select it with the File Chooser popup.

Name *

Domain

Description

Account Name *

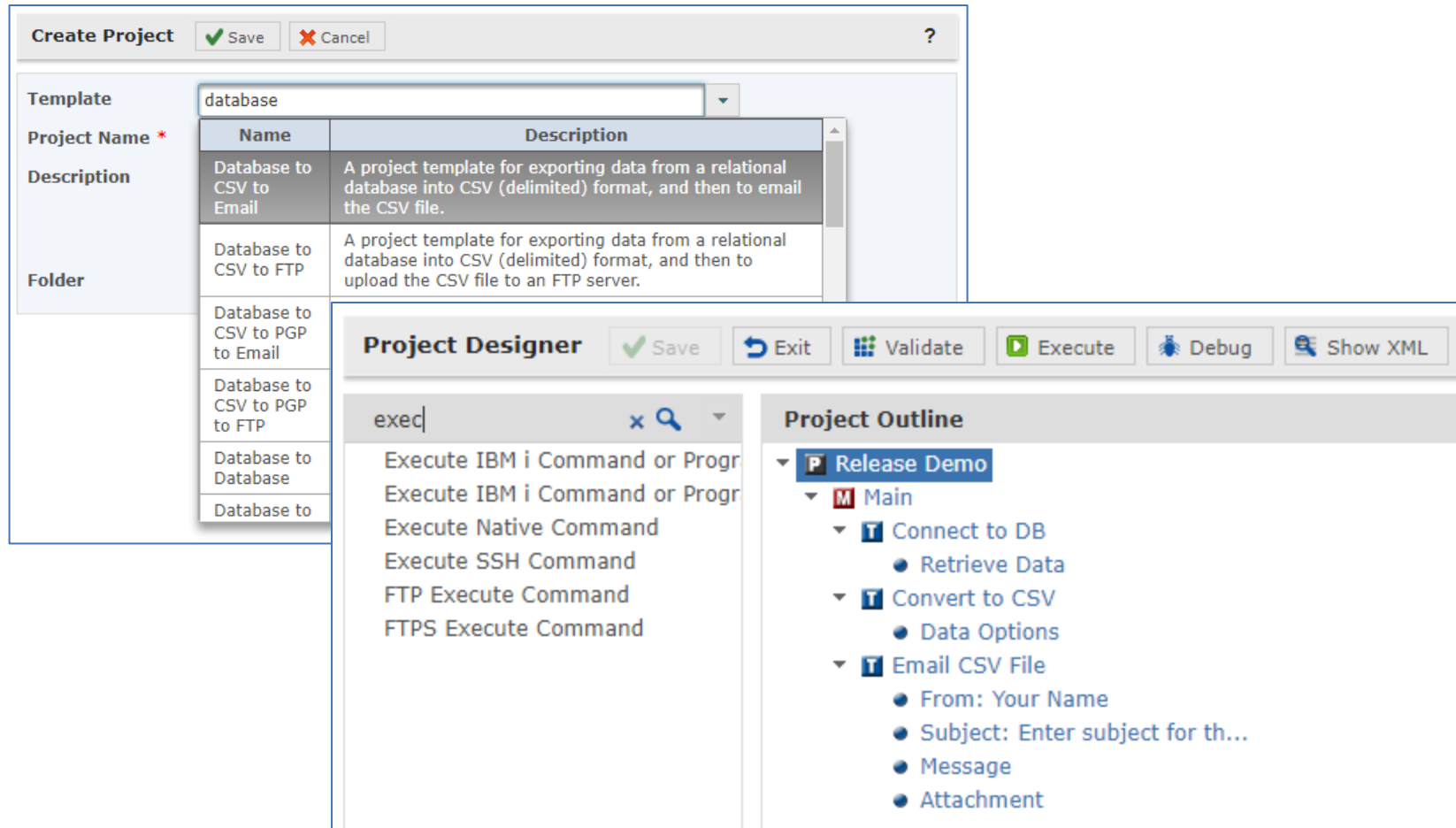
Account Key *

Container *

Protocol

5.6 Project Workflows

Searching for Templates and Tasks



The screenshot displays two windows from a software application. The top window is titled "Create Project" and contains a search bar with the text "database". Below the search bar is a table with two columns: "Name" and "Description".

Name	Description
Database to CSV to Email	A project template for exporting data from a relational database into CSV (delimited) format, and then to email the CSV file.
Database to CSV to FTP	A project template for exporting data from a relational database into CSV (delimited) format, and then to upload the CSV file to an FTP server.
Database to CSV to PGP to Email	
Database to CSV to PGP to FTP	
Database to Database	
Database to	

The bottom window is titled "Project Designer" and features a toolbar with buttons for "Save", "Exit", "Validate", "Execute", "Debug", and "Show XML". Below the toolbar is a search bar containing the text "exec". To the right of the search bar is a "Project Outline" panel showing a tree structure:

- Release Demo
 - Main
 - Connect to DB
 - Retrieve Data
 - Convert to CSV
 - Data Options
 - Email CSV File
 - From: Your Name
 - Subject: Enter subject for th...
 - Message
 - Attachment

5.6 Project Workflows

Task Elements are Selectable from the Component Library



The screenshot displays the Project Designer interface with the following components:

- Component Library:** A list of task elements under the 'File Transfer' category, including AS2, FTP, FTPS, GoAnywhere HTTPS, GoDrive Upload, GoFast, HTTP, HTTPS, SCP, and SFTP. The SFTP category is expanded, showing 'Get Files' selected. A blue arrow points from 'Get Files' in the Component Library to the 'Get Files' task element in the Project Outline.
- Project Outline:** A tree view showing the project structure: Release Demo (Project) -> Main (Module) -> Connect to DB (Task) -> Retrieve Data (Task); Convert to CSV (Task) -> Data Options (Task); Email CSV File (Task) -> From: Your Name (Task), Subject: Enter subject for th... (Task), Message (Task), Attachment (Task); SFTP (Task) -> Get Files (Task).
- Project Properties:** A panel on the right with fields for Project Name, Domain, Description, Main Module, Control, Version, Log Level, Job Queue, Job Name, Thread-Safe, On Error, and Comment.

5.6 Project Workflows

New Comment Attribute for Every Task and Element



SFTP ?

Label

SFTP Server

▶ **Advanced**

▶ **SFTP Server**

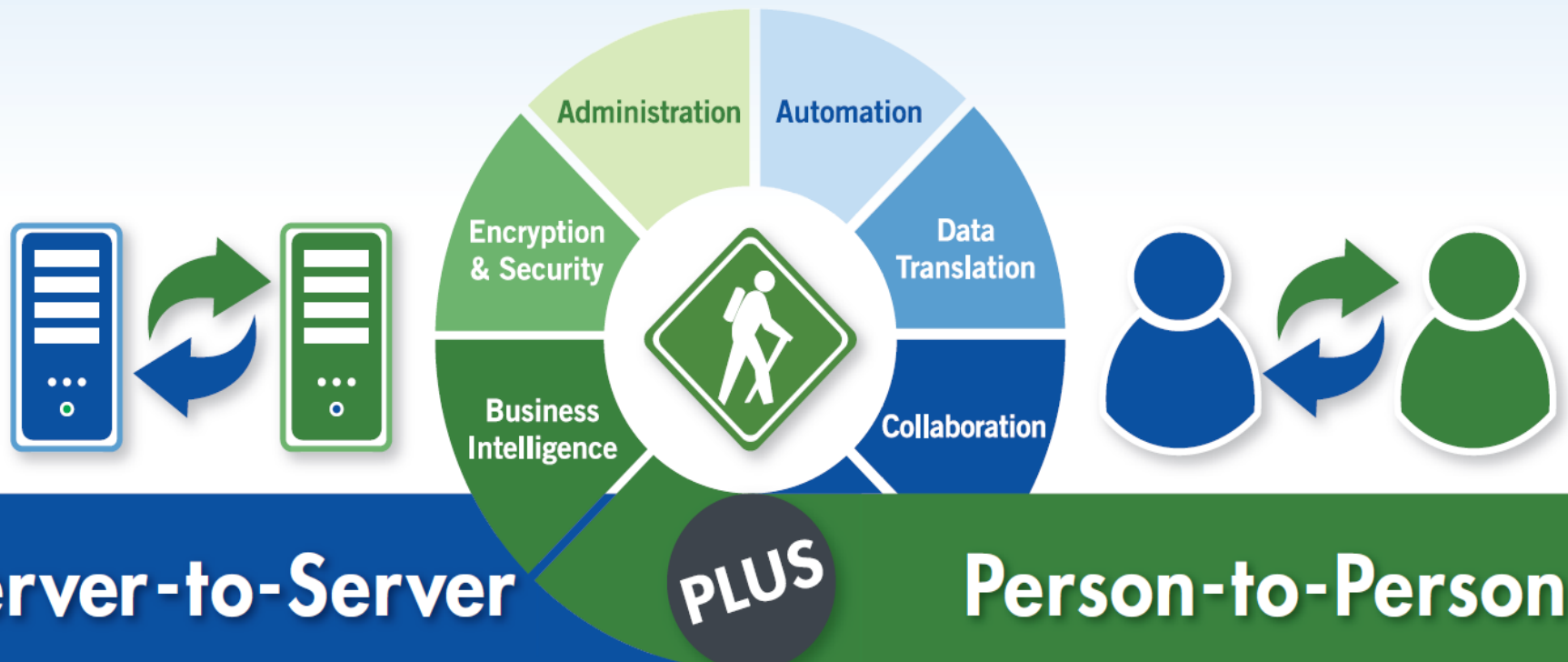
▶ **Control**

▶ **On Error**

▼ **Comment**

Comment

Summary



GoAnywhere MFT

Installation Requirements



Linux (32-bit and 64-bit):

- Distributions Red Hat, SUSE, Ubuntu, CentOS (not inclusive)
- Disk space 375 MB per product (not including user data)
- Memory 512 MB minimum per product

Windows (32-bit and 64-bit):

- Operating System Windows 2016, 2012 R2, 2008 R2, 2003, 2000, XP, Vista, 7, 10
- Disk space 375 MB per product (not including user data)
- Memory 512 MB minimum per product

IBM i (iSeries):

- Operating System V7R1 or higher
- Disk space requirements 275 MB per product (not including user data)
- Memory requirements 512 MB minimum per product
- JRE 1.7 or later

UNIX / AIX / Solaris / HP-UX:

- Disk space requirements 250 MB per product (not including user data)
- Memory requirements 512 MB minimum per product
- JRE 1.7 or later

Virtualized Environments:



Thank you for joining us!



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