



Get the most out of GoAnywhere: Secure Forms



GO ANYWHERE[®]
A HelpSystems Solution

Today's Presenters



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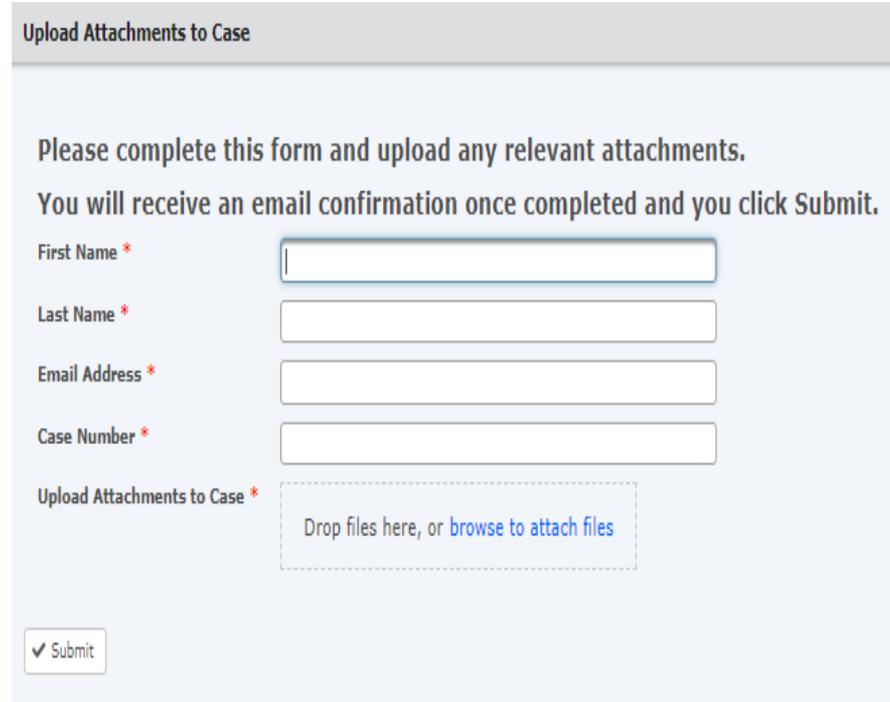


Agenda

1. What are Secure Forms?
2. Why do companies use Secure Forms?
3. Threat Protection & DLP
4. Typical Use Cases
5. Live DEMO
6. Q&A

Why Use Secure Forms?

- With GoAnywhere Secure Forms, you can:
 - Provide custom forms to authenticate users or make them publicly available
 - Allow end-users to fill out custom forms with one or more input values and optionally upload files
 - Drag & drop attachments directly into a form for upload or download which are automatically secured with AES-256 bit encryption
 - Media type can be customized
 - DLP and Threat Protection can be incorporated
 - Can be embedded into a web page
 - Automatically process Secure Form input data using Advanced Workflows to pass data to other platforms (Case content could be sent to Salesforce or other support application)



The screenshot shows a web form titled "Upload Attachments to Case". At the top, it says "Please complete this form and upload any relevant attachments. You will receive an email confirmation once completed and you click Submit." Below this are five input fields, each with an asterisk indicating it is required: "First Name", "Last Name", "Email Address", and "Case Number". Each field has a corresponding empty text box. The fifth field, "Upload Attachments to Case", is a dashed box containing the text "Drop files here, or [browse to attach files](#)". At the bottom left of the form is a "Submit" button with a checkmark icon.

What are Secure Forms?



- With GoAnywhere Secure Forms, you can:
 - Configure input fields through form designer
 - Accept multiple file types and formats
 - Have information sent over secure HTTPS connection
 - Control the input text, options, and dropdown fields presented to users with default values, tooltips, and placeholders
 - Support SOAP & RESTful Web Service
 - Send information over secure HTTPS connection

Trainer Survey

Complete this Survey and Receive \$10 Gift Card.
Once you click Submit, you will receive an email with a link to claim your Gift Card.

Company name

First Name * 1000 Characters Remaining

Last Name * 1000 Characters Remaining

Email Address *

Course(s) Attended *

<input type="checkbox"/> GAMFT-101 Getting Started with GoAnywhere MFT	<input type="checkbox"/> GAMFT-102 GoAnywhere Administration
<input type="checkbox"/> GAMFT-104 Executing Projects and Job Management	<input type="checkbox"/> GAMFT-105 Intermediate Workflow Automation
<input type="checkbox"/> GAMFT-107 Securing Data Transmissions	<input type="checkbox"/> GAMFT-108 Configuring Service Listeners
<input type="checkbox"/> GAMFT-110 Web User Management	<input type="checkbox"/> GAMFT-111 Secure Mail
<input type="checkbox"/> GAMFT-113 Implementing and Maintaining Redundancy	<input type="checkbox"/> GAMFT-114 Processing XML Files
<input type="checkbox"/> GAG-116 GoAnywhere Gateway as a DMZ Reverse Proxy	<input type="checkbox"/> GAMFT-117 Secure Forms

Would You Attend Another Course Conducted by this Trainer *

Would You Attend Another Course Conducted by GoAnywhere *

Rate Trainer and Course Content

Trainer 5 being high and 1 being low

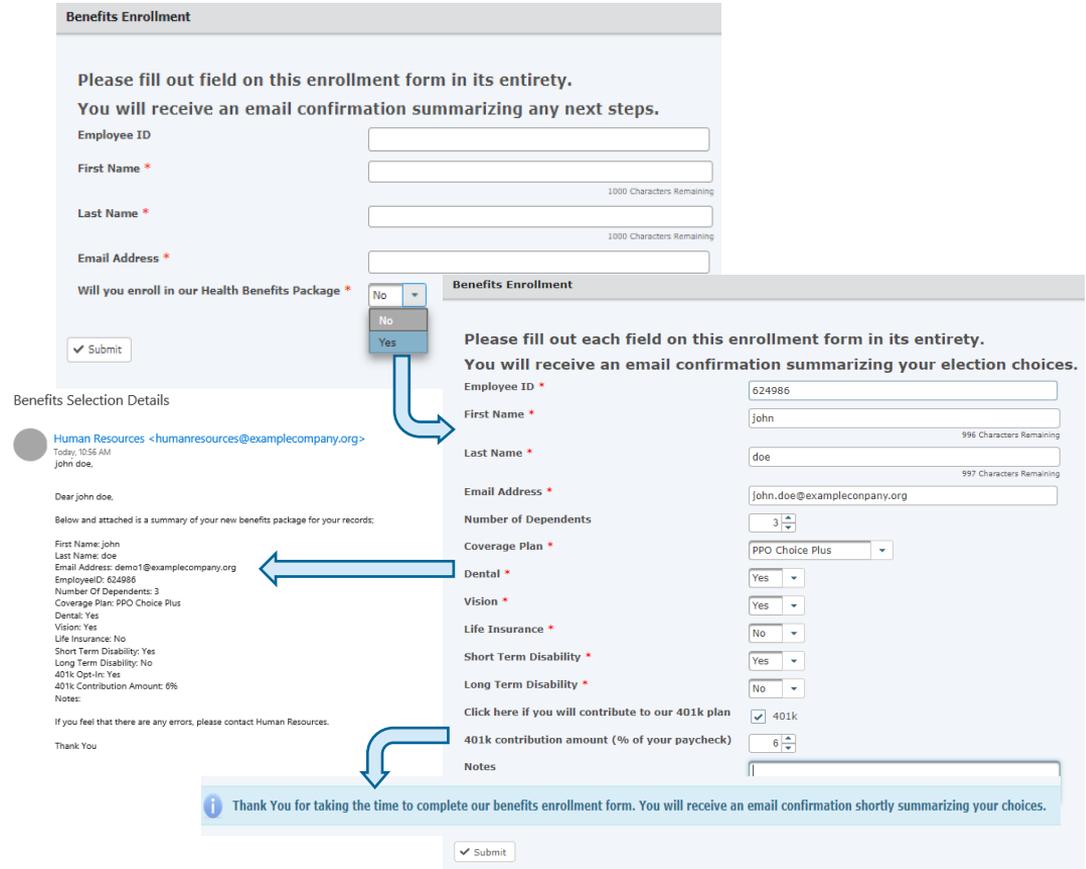
Course Content

Comments * 1000 Characters Remaining

Suggestions * 1000 Characters Remaining

Customize Secure Forms

- With GoAnywhere Secure Forms, you can:
 - Use SOAP and RESTful Web Service APIs to submit forms from other applications
 - Automatically process the Secure Form input data using Projects and optionally provide files (Summary of Benefits) for users to download
 - Customize messages presented to users when Secure Forms are submitted (Web Response, Email, etc.)
 - Authenticate users or make forms publicly available
 - Multi-step process available routing users to additional forms once they submit their 1st form



Benefits Enrollment

Please fill out field on this enrollment form in its entirety.
You will receive an email confirmation summarizing any next steps.

Employee ID

First Name * 1000 Characters Remaining

Last Name * 1000 Characters Remaining

Email Address *

Will you enroll in our Health Benefits Package *

Benefits Enrollment

Please fill out each field on this enrollment form in its entirety.
You will receive an email confirmation summarizing your election choices.

Employee ID *

First Name * 996 Characters Remaining

Last Name * 997 Characters Remaining

Email Address *

Number of Dependents

Coverage Plan *

Dental *

Vision *

Life Insurance *

Short Term Disability *

Long Term Disability *

Click here if you will contribute to our 401k plan

401k contribution amount (% of your paycheck)

Notes

Benefits Selection Details

Human Resources <humanresources@examplecompany.org>
Today, 10:55 AM
John Doe.

Dear John Doe,

Below and attached is a summary of your new benefits package for your records:

First Name: John
Last Name: Doe
Email Address: demo1@examplecompany.org
Employee ID: 624986
Number Of Dependents: 3
Coverage Plan: PPO Choice Plus
Dental: Yes
Vision: Yes
Life Insurance: No
Short Term Disability: Yes
Long Term Disability: No
401k Opt-In: Yes
401k Contribution Amount: 6%
Notes:

If you feel that there are any errors, please contact Human Resources.
Thank You

Thank You for taking the time to complete our benefits enrollment form. You will receive an email confirmation shortly summarizing your choices.

Threat Protection & DLP

Clearswift

Clearswift's award-winning adaptive data loss prevention technology prevents incoming cyber threats such as ransomware and minimizes the risk of sensitive data leaving the organization. Unlike other solutions, it does not block legitimate business traffic, keeping disruption to a minimum. Via the Secure ICAP gateway, the technology is extended to the MFT platform and is effective from day one.



Content Inspection

Files, documents & images are scanned for sensitive content



Adaptive Redaction

Redaction of text allows for file transfer to continue minus offending content



False Positives

Distinguish between things that may look like PII which may not be PII



Threat Protection

Ability to inspect content for viruses and malware

Use Cases

- ▶ Government
 - ▶ Going paperless
 - ▶ Moving registration, license, property tax, etc., applications from in-person to online
 - ▶ Voting Ballot
- ▶ Finance
 - ▶ Loan application documentation (Pay Stubs, W2s, personal Information)
- ▶ Any industry
 - ▶ Initiate file movement
 - ▶ Onboarding
 - ▶ Surveys
 - ▶ Request customer information to update contact data
 - ▶ Multi-step business workflows (questionnaires, benefits enrollment, etc.)

Live Demo Areas of Focus



Voting Ballot



Benefits Enrollment incorporating
Multi-Step process



Survey to obtain information (RESTful
call)



Incorporate DLP & Threat Protection



Thank You!



- ▶ Questions? We're happy to help.
 - ▶ chris.spargen@helpsystems.com
 - ▶ scott.messick@helpsystems.com
- ▶ Email if you'd like a custom demo.
- ▶ Learn more on our websites:
 - ▶ www.goanywhere.com

A horizontal bar composed of three segments: a blue segment on the left, a light blue segment in the middle, and a black segment on the right.

ANY
QUESTIONS?