

GO ANYWHERE[®]
Managed File Transfer

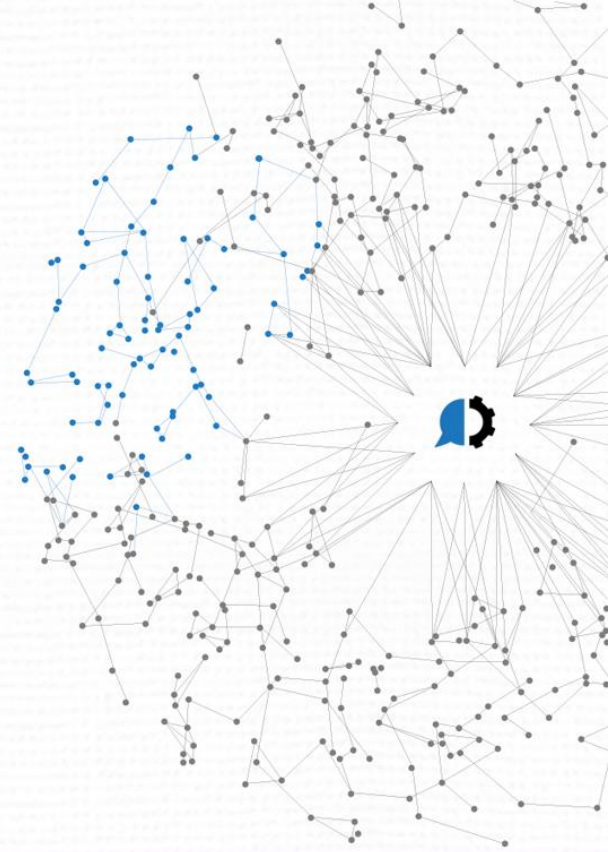
Bringing MFT and EDI Together

www.goanywhere.com



Agenda

1. About HelpSystems
2. Introduction GoAnywhere MFT Overview
3. New XML, EDI X12 and EDIFACT features
4. Live Demonstration
5. Other New features
6. Q&A



UP NEXT

Today's Presenters



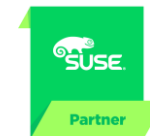
Heath Kath
Senior Solutions Consultant
HelpSystems

Company Overview

- ▶ Over 35 years in business
- ▶ Focused on security, automation and operations management
- ▶ 770 employees in 25 offices around the world
- ▶ Active R&D team for GoAnywhere® solution
- ▶ Pride ourselves on excellent customer service
- ▶ Almost 99% of GoAnywhere customers renew their maintenance each year
- ▶ Member of the PCI Security Standards Council



Strong Technology Partner Network



Over 3,000 GoAnywhere Customers Worldwide



Education	Financial	Insurance	Healthcare	Other
Baylor College of Medicine	Barclays Capital	AFL Insurance Co.	Adventist Health System	ADP
Cambrian College	Citi	China Life	Asante Health System	AT&T Wireless
Keele University	Coomeva	Columbia Insurance Group	Baptist Health System	Cabela's
Michigan State University	Credit Suisse	Direct General Corporation	CareFusion	Discount Tire
Northwestern University	Fidelity Investments	Kansas City Life	Covidien	Disneyland Resort
Pennsylvania Collage of Technology	GM Financial	Mendota Insurance	Delta Dental	John Deere
RMIT University	HSBC	Mercury Insurance Group	Henry Schein	Kwik Trip
Texas A&M University	National Bank of Kuwait	MetLife	McKesson Specialty Health	Minnesota State Lottery
The University of Toledo Foundation	Scotiabank	National Flood Services	NorthShore University Health System	Nebraska State Patrol
Berkeley University of California	Sun National Bank	Service Lloyds	Omnicare	National Basketball Association
University College London	Sungard	The Gray Insurance Company	Southland Benefit Solutions	National Hockey League
University of Virginia Health System	TD Bank	United Automobile Insurance	St Barnabas Hospital	Pizza Hut
UCLA	United Arab Bank	VITIS Life S.A Luxembourg	University of Tennessee Medical Center	Seminole Gaming

GoAnywhere MFT

- ▶ Batch and ad-hoc file transfers
- ▶ Multi-platform
- ▶ Auditing
- ▶ Interface
- ▶ Inbound services
- ▶ Encryption - Key management
- ▶ Admin controls



What is GoAnywhere Managed File Transfer (GAMFT)?



Encompasses all File Transfers – Batch and Ad Hoc, Inbound and Outbound

File Transfer = Sharing files with others



Batch

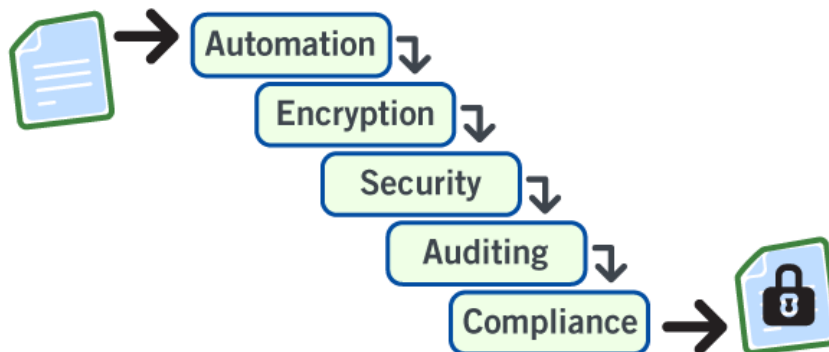


Email



Cloud

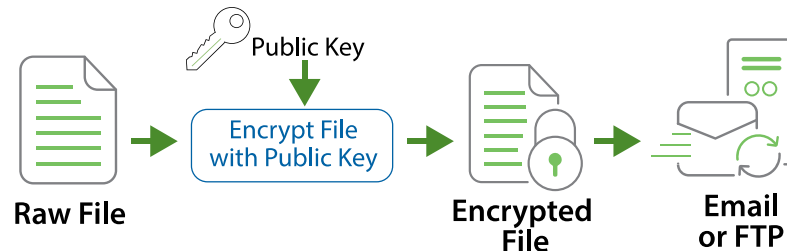
Managed File Transfer = Automating and Securing file transfers using a centralized enterprise-level approach.



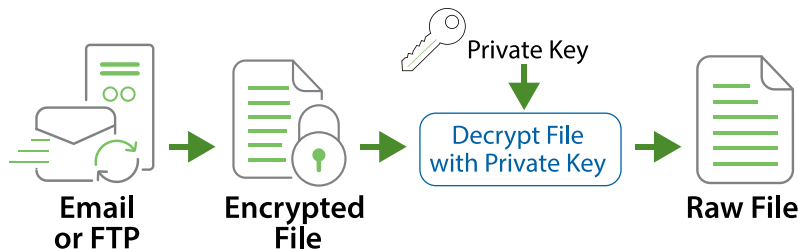
OpenPGP Encryption

- ▶ Widely used for exchanging sensitive files over the Internet
- ▶ Uses combination of Asymmetric-key and Symmetric-key cryptology to provide high level of protection and speed
- ▶ Encrypt with Public Key
- ▶ Decrypt with Private Key (Secret Key)
- ▶ Supports AES cipher
- ▶ GPG compatible

Encryption Process

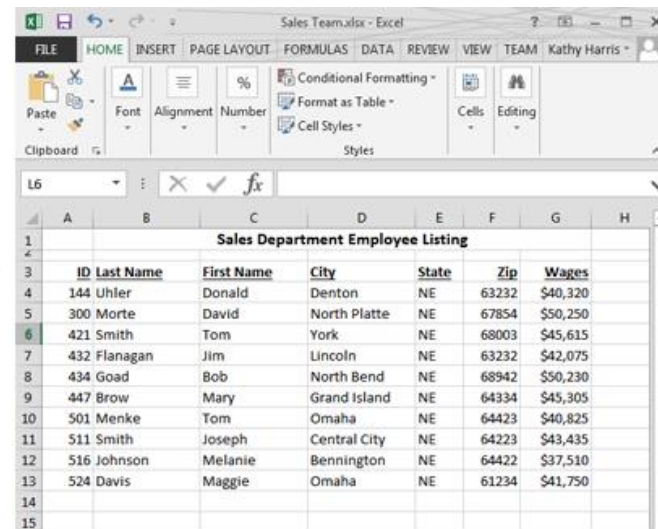
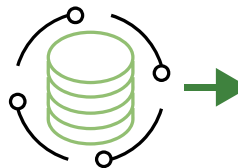


Decryption Process



Excel Write

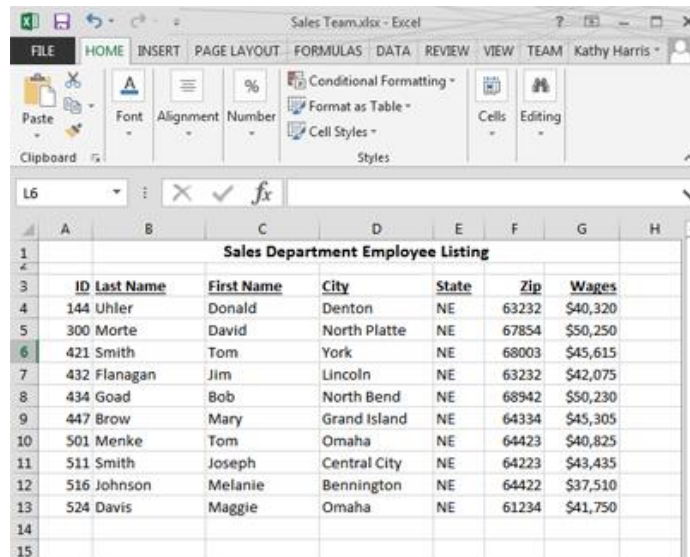
- ▶ Supports Excel 95, 97, 2000(XP), 2003, 2007 and 2010 spreadsheets
- ▶ Support for Excel Templates
- ▶ Write to multiple sheets
- ▶ Custom titles, page headers, column headings and page footers
- ▶ Control fonts, font sizes, colors, alignment, etc. (by sheet or column)
- ▶ Format dates and numbers using formatting options supported by Excel
- ▶ Append or Replace



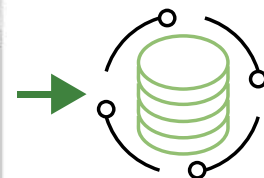
ID	Last Name	First Name	City	State	Zip	Wages
144	Uhler	Donald	Denton	NE	63232	\$40,320
300	Morte	David	North Platte	NE	67854	\$50,250
421	Smith	Tom	York	NE	68003	\$45,615
432	Flanagan	Jim	Lincoln	NE	63232	\$42,075
434	Goad	Bob	North Bend	NE	68942	\$50,230
447	Brow	Mary	Grand Island	NE	64334	\$45,305
501	Menke	Tom	Omaha	NE	64423	\$40,825
511	Smith	Joseph	Central City	NE	64223	\$43,435
516	Johnson	Melanie	Bennington	NE	64422	\$37,510
524	Davis	Maggie	Omaha	NE	61234	\$41,750

Excel Read

- ▶ Supports Excel 95, 97, 2000(XP), 2003, 2007 and 2010 spreadsheets
- ▶ Indicate the sheet name to read
- ▶ Specify the starting row number
- ▶ Specify column types/sizes
- ▶ Trim options
- ▶ Format options for dates/numbers
- ▶ Null substitute values
- ▶ Import into database or convert to another format (i.e. CSV or XML)

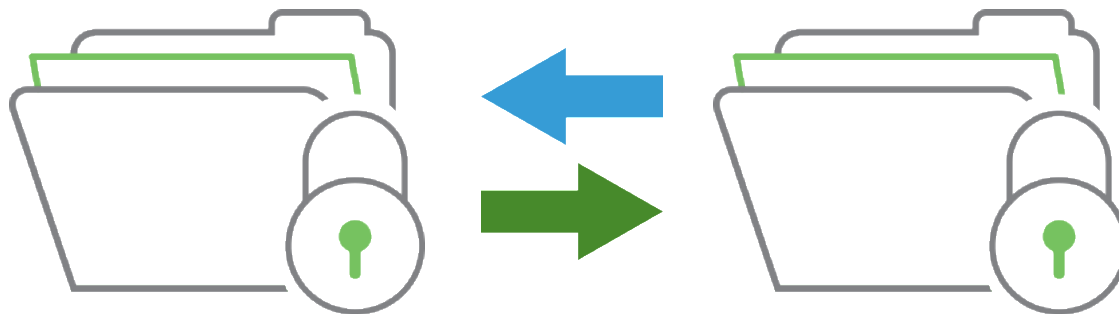


ID	Last Name	First Name	City	State	Zip	Wages
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Meet your Data Transfer Compliance Requirements

- ☒ HIPAA
- ☒ GLBA
- ☒ FISMA
- ☒ PCI DSS
- ☒ SOX
- ☒ GDPR



<https://www.goanywhere.com/resource-center/compliance>

Meet your Data Transfer Compliance Requirements



Centralized controls and management

Role-based administration and Granular user permissions

Strong Key Management System (KMS)

File transfer encryption technologies (e.g. OpenPGP, SSH, and TLS)

Detailed audit logs and reporting

PCI Security Settings Audit Report

Secure data exchange using SFTP, SCP, FTPS, and HTTPS

FIPS 140-2 compliance mode for all file transfers

Integrity checks for successful file transfers

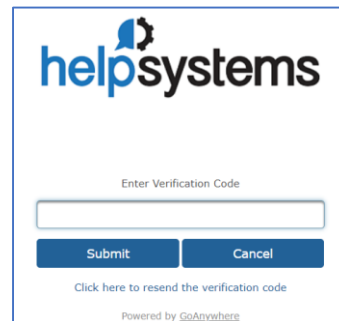
Secure Mail module for sending sensitive emails

<https://www.goanywhere.com/resource-center/compliance>

New features in GAMFT version 6

▶ Added:

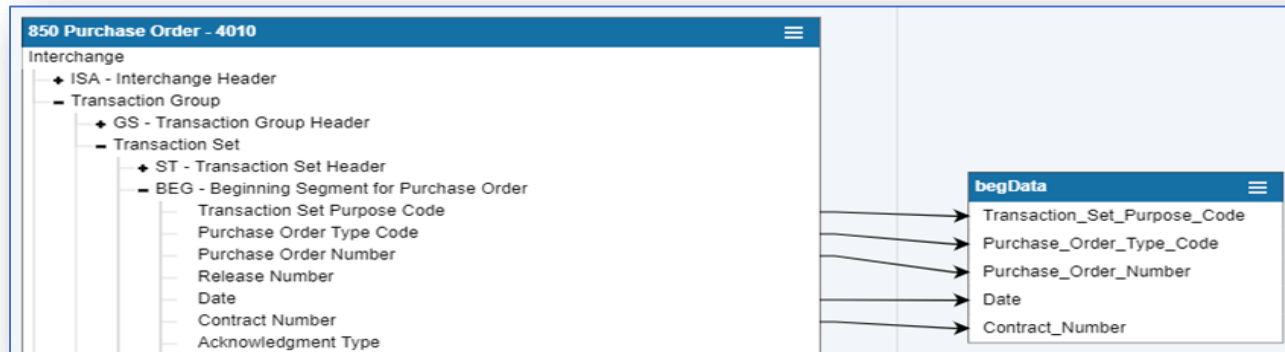
- ▶ Resources
 - ▶ PeSIT file transfer Client, FTP and FTPS to use Passive mode, Password and public key authentication to SSH resources Administration
- ▶ Project Designer
 - ▶ X12 EDI file improvements
- ▶ Administration
 - ▶ Granular Admin User permission
- ▶ Reports
 - ▶ Service Level Agreements
- ▶ Web and Admin Client
 - ▶ Built-in SMS and email one-time passwords →
 - ▶ GoAnywhere Desktop Client



- ▶ Complete list of What's New: <https://www.goanywhere.com/support/release-notes/>

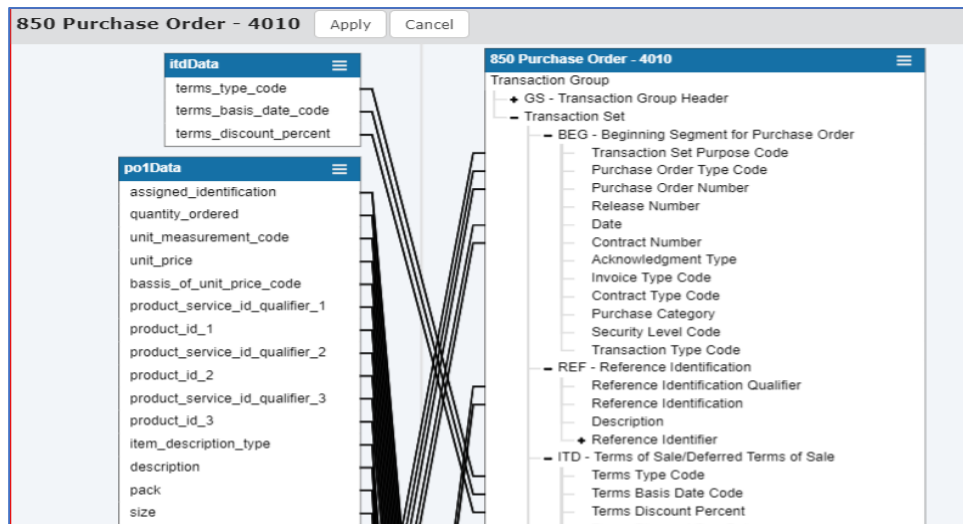
New in GAMFT version 6 - EDI X12 Data Translation

- ▶ One easy-to-use solution for MFT and EDI
- ▶ Read, write, map, and move files
- ▶ XML and X12 data translation
- ▶ Data-mapping tool for easy visualization
- ▶ Out-of-the-box integrations for over 6800 EDI X12 data transaction sets



New features in GAMFT version 6 - EDI X12 Write

- ▶ Multiple sources (database, CSV, fixed-width, Excel)
- ▶ Convert data to an EDI X12 document using predefined and commonly used transaction set formats
- ▶ Thousands of X12 transaction sets now available on the GoAnywhere marketplace

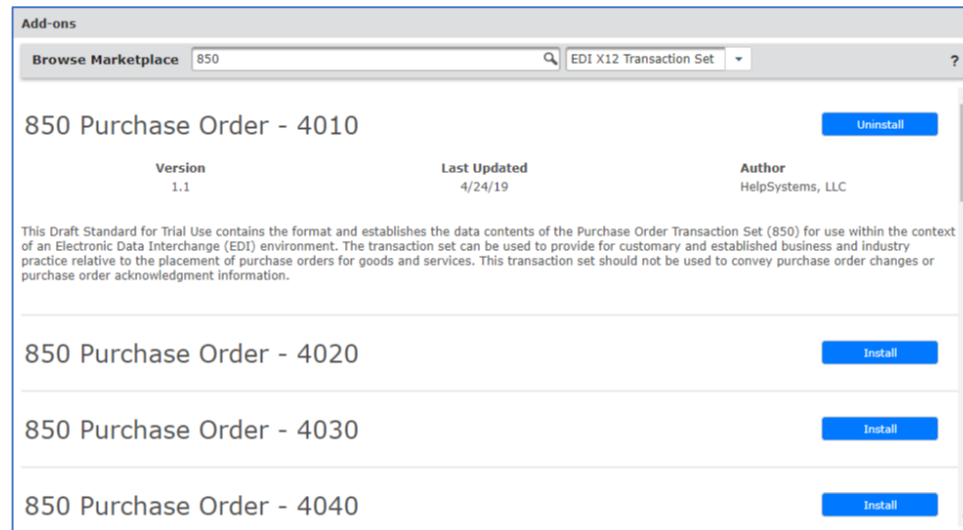


The screenshot displays the '850 Purchase Order - 4010' configuration window. On the left, two data source panels are visible: 'itdData' and 'po1Data'. The 'itdData' panel lists fields: 'terms_type_code', 'terms_basis_date_code', and 'terms_discount_percent'. The 'po1Data' panel lists fields: 'assigned_identification', 'quantity_ordered', 'unit_measurement_code', 'unit_price', 'basis_of_unit_price_code', 'product_service_id_qualifier_1', 'product_id_1', 'product_service_id_qualifier_2', 'product_id_2', 'product_service_id_qualifier_3', 'product_id_3', 'item_description_type', 'description', 'pack', and 'size'. On the right, the '850 Purchase Order - 4010' transaction set structure is shown, including sections like 'Transaction Group', 'Transaction Set', 'BEG - Beginning Segment for Purchase Order', 'REF - Reference Identification', and 'ITD - Terms of Sale/Deferred Terms of Sale'. Lines connect the data fields from the left panels to their corresponding fields in the transaction set structure on the right.

New features in GAMFT version 6 - EDI X12 Data Mapper



- ▶ The EDI X12 document input or output format is based on a chosen X12 Transaction Set, available for download on the GoAnywhere MFT Add-on marketplace.



Additional New features in GAMFT version 6

- ▶ New EDI X12 transaction sets for version 002xxx and 003xxx
- ▶ Added 8 additional languages to the Admin Client interface
- ▶ New language selection option for the Web Client Interface
- ▶ Added Read and Write EDIFACT Task
- ▶ Enhanced Secure Forms
- ▶ Added Session timeout warning been

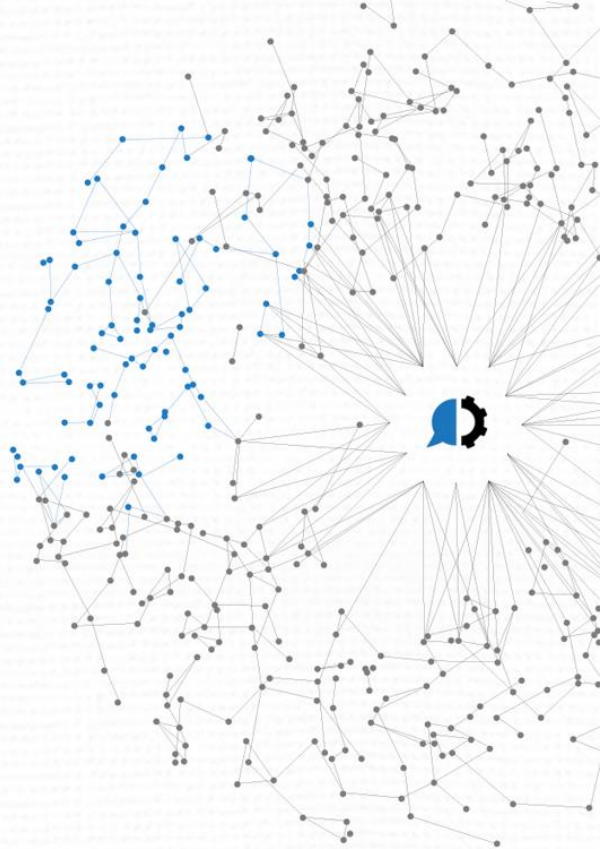
English
Deutsch
Français
Español
日本人
Português
Bahasa Indonesia
中文
Dansk

Session Timeout Warning

Your session will time out within 60 seconds. Do you wish to continue?



Live Demo

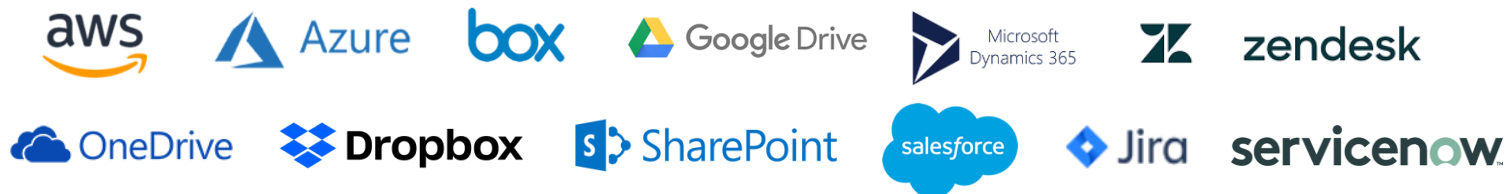


UP NEXT

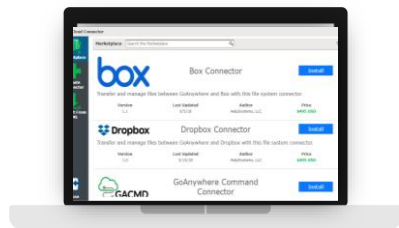
GoAnywhere Cloud Connectors



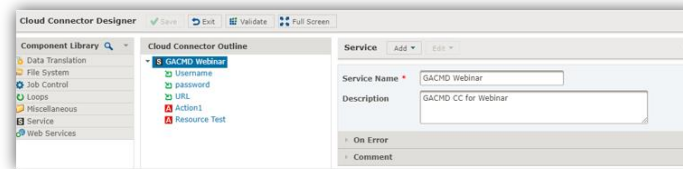
Out-of-the-box integrations with the most popular web services APIs



Download Cloud Connectors from our **online marketplace**



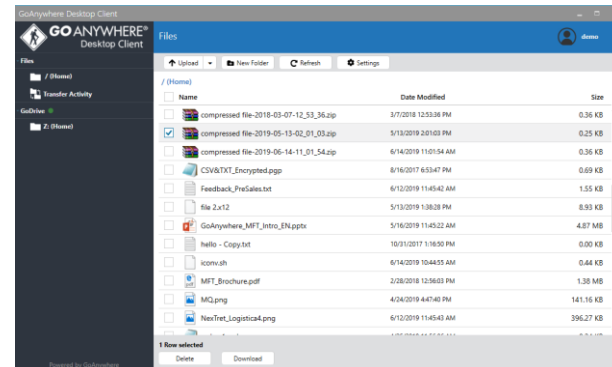
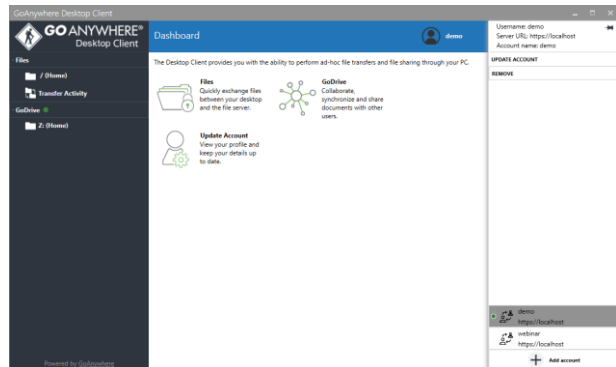
Build your own Cloud Connectors with our intuitive drag-and-drop interface



New GoAnywhere Desktop Client



- ▶ Rebranded “GoDrive for Windows” app to “GoAnywhere Desktop Client for Windows”.
- ▶ Overhauled the user interface to match the look and feel of the Web Client.
- ▶ Added a new authentication process launching the browser enabling SSO and better MFA.
- ▶ Added support for devices to work with the Web User's Secure Folders:
 - ▶ Upload, download, list, rename, and delete files and folders.
 - ▶ Drag-n-drop from Windows Explorer / within the application to upload files and folders.
- ▶ Still supports GoDrive.

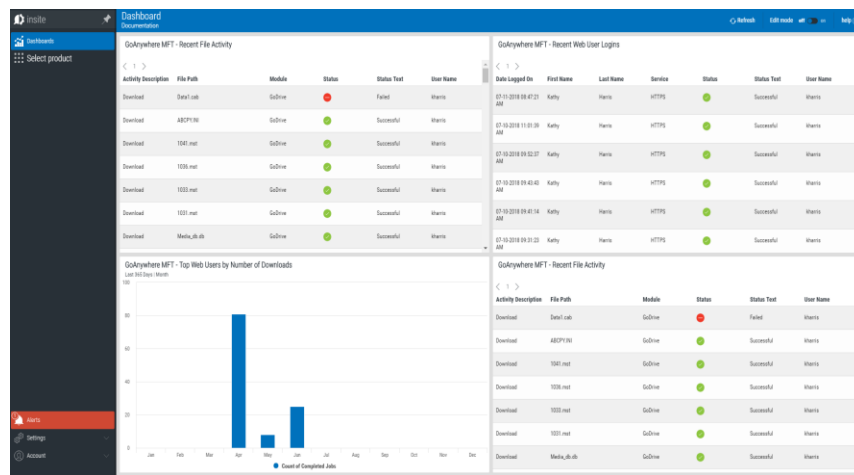
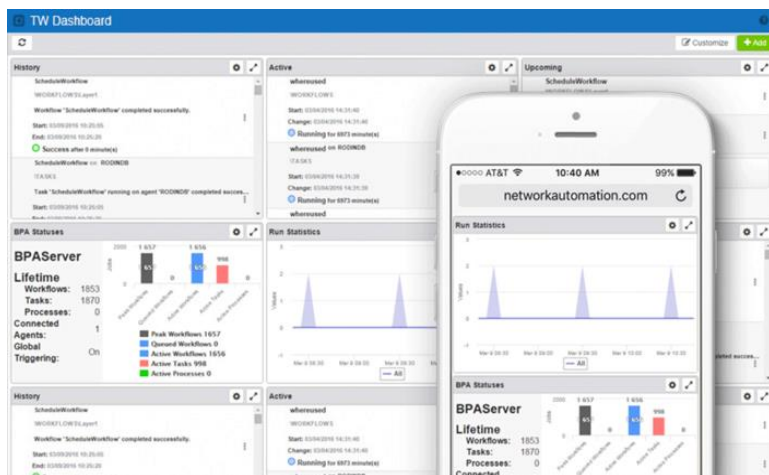


Insite Ops Console

- ▶ Intuitive Responsive Web Interface to view GoAnywhere activity and other HelpSystems solutions from a single pane of glass

KEY BENEFITS

- Get quick, easy visibility into IT operations and security
- Use configurable, modern web dashboards
- Share IT data to empower others
- Use on mobile devices too
- One-stop shop for upgrades and deployment of HelpSystems products
- Available at no charge to HelpSystems customers



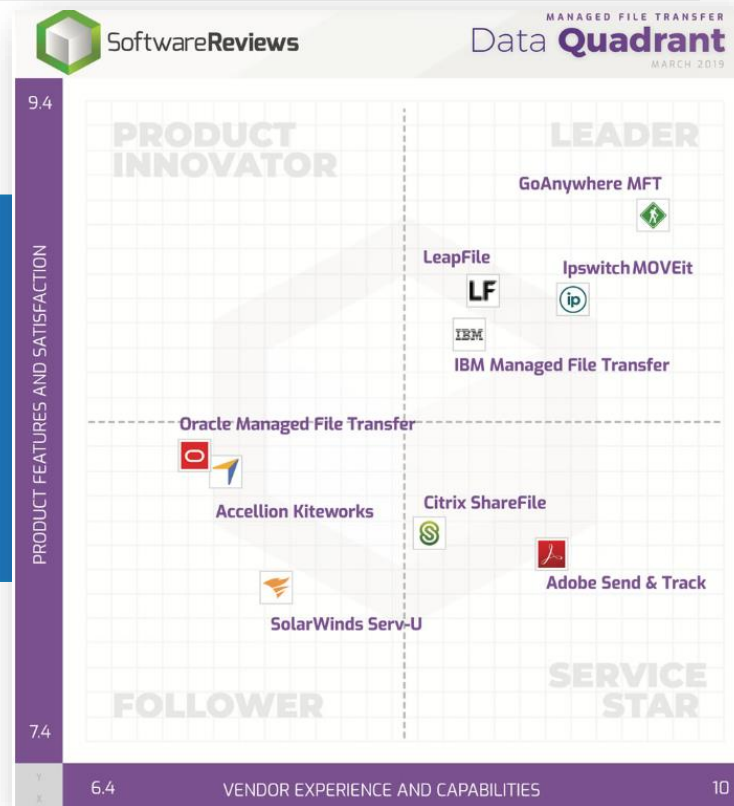
2019 Info-Tech MFT Data Quadrant

GoAnywhere Leads as #1 MFT Solution, according to Info-Tech Research Group

GoAnywhere lead the way for vendor capabilities, product features, and likeliness to recommend, compared to Ipswitch MOVEit, IBM MFT, and 40+ other file transfer solutions.



Download the report at
www.goanywhere.com/info-tech

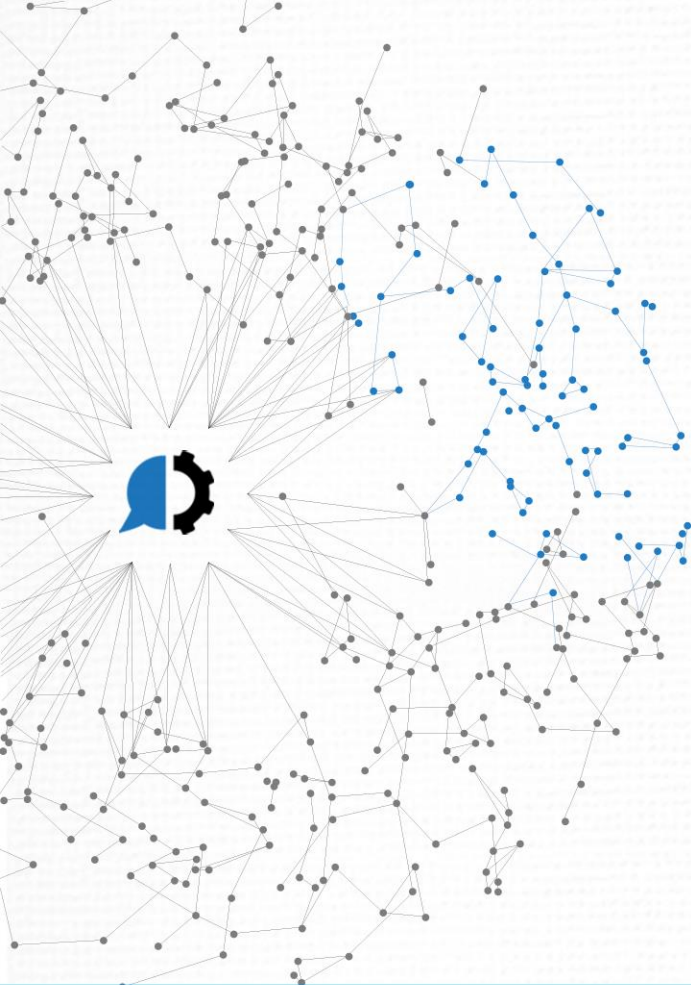


Thank you for joining us!



- ▶ Questions? We're happy to help.
 - ▶ www.goanywhere.com
 - ▶ info@helpsystems.com
- ▶ Not using GoAnywhere yet? Try it free for 30 days: www.goanywhere.trial
- ▶ Request a feature walkthrough at www.goanywhere/demo.

*A survey will display after this webinar ends.
Please let us know how we did. Thanks for your feedback!*



Any
Questions

