

Assessment Services

PRODUCT SUMMARY

KEY BENEFITS

Globalscape's Professional Services team will:

- Check for ongoing adherence to best practices
- Tune your configuration
- Investigate any support issues
- Recommend updates and upgrades.

Globalscape EFT Assessment Services

In today's competitive marketplace, you need to be confident that your IT systems are continuously performing at their best. This is especially crucial for your data transfer platform, which must be able to move data quickly, securely, and reliably. Globalscape EFT's Assessment Services provide three different system evaluations to help you and your team understand how EFT and its related processes are performing.

EFT Health Check

EFT Health Check is a recommended part of regular platform maintenance. This service provides an assessment to evaluate your existing EFT configuration for optimal performance. Our certified professionals will:

- Analyze EFT usage and metrics
- Review current system requirements
- Document initial findings
- Make recommendations
- Present best practices.

They will also perform minor EFT server maintenance as directed by the customer. EFT Health Check can be conducted onsite or remotely and can be completed within two consecutive-day sessions.

EFT Platform Assessment

The EFT Platform Assessment goes beyond the Health Check, providing a comprehensive, structured assessment of your MFT platform that dives deeper into your requirements and use cases. Our certified experts will:

- Thoroughly examine your system, documenting your configuration and setup details
- Consult on your MFT use cases and requirements (included prototyping and orientation)
- Assist in the scope of your migration project plan or strategic plan
- Provide you with essential best practices

The Platform Assessment can be conducted onsite or remotely and consists of five consecutive-day sessions. This is a fixed-price option to help you maximize the value of your EFT platform while maintaining control of the costs.

EFT Automation Assessment

This EFT Automation Assessment provides a comprehensive, structured analysis of your MFT business automation processes. Our certified experts will:

- Assess your automation processes based on complexity, resilience, performance, and sustainability.
- Examine your automation logic and business requirements and review your processes for improvement opportunities.

The Automation Assessment can be conducted onsite or remotely and consists of five consecutive-day sessions. This is a fixed-price option to help you maximize the value of your EFT platform while maintaining control of the costs.

For more information about Globalscape EFT's Assessment Services, contact our [Professional Services team](#) or call 1.800.290.5054 (U.S. & Canada) or 1.210.308.8267 (Worldwide).

About HelpSystems

HelpSystems is a people-first software company focused on helping exceptional organizations Build a Better IT™. Our holistic suite of security and automation solutions create a simpler, smarter, and more powerful IT. With customers in over 100 countries and across all industries, organizations everywhere trust HelpSystems to provide peace of mind. Learn more at www.helpsystems.com.