

EFT™ ARCUS

EFT™ With The Power of The Cloud

EFT™ Arcus is a cloud-based Managed File Transfer (MFT) service that provides the compliance and efficiency of MFT without the overhead of an on-premises solution. With EFT™ Arcus you can have the core features of MFT, including secure access protocols, data visibility, governance, and automation with the reliability, scalability, and accessibility of the cloud.

Increase your operational efficiency and improve data security with:

- Full redundant setup helps achieve high levels of availability
- Business continuity to automate recovery in case of a disaster
- Monthly subscription pricing model eliminates large up-front capital expenditures
- On-the-fly upgrades that don't require your IT resources
- Secure single-tenant deployment, so you control access to your data

Features At-a-Glance

EFT™ Arcus simplifies your file transfer infrastructure, increases operational efficiency, and protects your data.

Key EFT features include:

Multi-protocol; Server:

- SFTP
- FTPS
- FTP Core Server

Collaboration:

- Secure Person-to-File Sharing
- Secure System-to-System File Sharing

Control, Automation, and Availability:

- SSH Key-based Authentication
- SSL/TLS & Certificate Management
- Delegated Administration
- Workflow Automation
- Secure Remote Administration
- High Availability

Deployment, Access & Integration:

- Single-Tenant
- Deployment
- Regional Deployments
- Mobile Access
- Hybrid Systems
- Integration

KEY RESULTS



Reduce IT operational costs usually associated with on-site hardware, software maintenance, and personnel costs



Pay only for what you use with our affordable consumption-based pricing model sized for any environment



Help facilitate compliance requirements including EU-US Privacy Shield, GDPR, CAAA, PCI DSS, HIPAA, SOC 1/2/3, CSA Star, FedRAMP, FIPS 140-2, as well as ISO 9001/27001, 27017/27018



Streamlined business processes with advanced automation capabilities



Multi-region support for deployments into many regions of the Azure cloud

✓ Included + Additional ⊘ Not included

Service Tiers

EFT™ Arcus offers three service tiers to meet the needs of businesses of any size.

| FEATURES | BASIC | CUSTOM | PREMIUM |
|---|--------|--------|---------|
| DATA TRANSFER AND STORAGE | | | |
| Single Tenant Deployment | ✓ | ✓ | ✓ |
| Data Transfer | + | + | + |
| Data Storage | + | + | + |
| RELIABILITY AND REDUNDANCY | | | |
| High Availability 2-Node Cluster | ⊘ | ✓ | ✓ |
| Additional Site Objects (additional fee may apply) | ⊘ | 1 MAX | 2 MAX |
| Uptime SLA | 99.95% | 99.95% | 99.95% |
| SECURITY | | | |
| VPN * | ⊘ | + | ✓ |
| AUTOMATION | | | |
| Basic Automation | + | + | ✓ |
| Complex Automation | ⊘ | + | ✓ |
| Remote Agents | + | + | ✓ |
| AUDITING AND REPORTING | | | |
| 45-Day ARM Data Retention Period | ✓ | ✓ | ⊘ |
| 6-Month ARM Data Retention Period | ⊘ | + | ⊘ |
| 1-Year ARM Data Retention Period | ⊘ | ⊘ | ✓ |
| AUTHENTICATION | | | |
| Built-in User Directory | ✓ | ✓ | ✓ |
| LDAP * | ⊘ | ✓ | ✓ |
| SAML * | ⊘ | ⊘ | ✓ |
| COLLABORATION | | | |
| Send and Share Files Securely | ✓ | ✓ | ✓ |

***May require Professional Services for intial configuration**



About HelpSystems

HelpSystems is a people-first software company focused on helping exceptional organizations Build a Better IT™. Our holistic suite of security and automation solutions create a simpler, smarter, and more powerful IT. With customers in over 100 countries and across all industries, organizations everywhere trust HelpSystems to provide peace of mind. Learn more at www.helpsystems.com.