



## User Guide Deployment Manager for Insite 1.9



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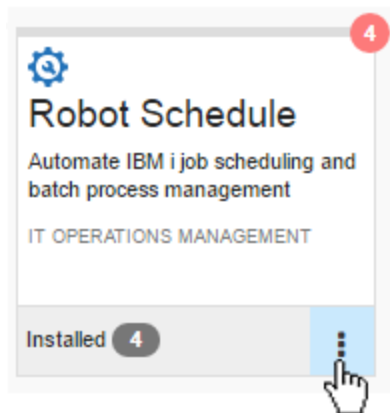
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# Welcome to The HelpSystems Deployment Manager

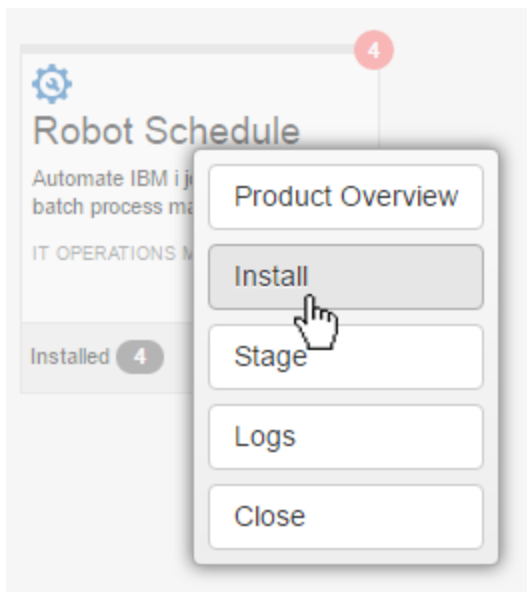
The HelpSystems Deployment Manager allows you to easily install, stage, or maintain licenses for the HelpSystems products you own on your network.

**NOTE:** You must be logged on as an admin in order to access the Deployment Manager.

For previously installed products, the HelpSystems Deployment Manager alerts you to available product updates and lists the systems on which it can be updated.



Then, with the click of a button, you can instantly install updates on those systems.



See [Installing or Updating](#) for details.

The Deployment Manager also allows you to view log details and explore other products offered by HelpSystems.

# Using the Insite Deployment Manager

These instructions provide step-by-step instructions on how to install or update a product, stage a product for a later install, and view product log files.



Read each section carefully before proceeding.

# Installing or Updating a Product

Installing a product allows you to transfer the objects and immediately load them onto the IBM i.

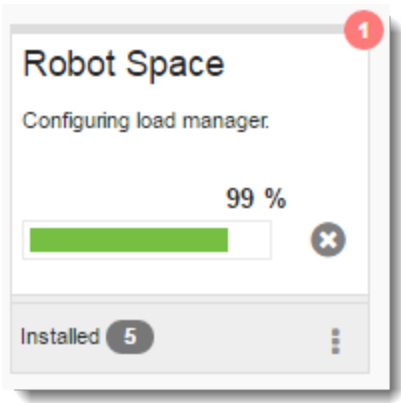
**NOTE:** If your organization uses a proxy server to connect to the Internet, see [Using a Proxy Server](#) for details on configuring Insite with the correct proxy information.

## To install or update a product

1. In the Navigation Pane, under **Deployment Manager**, click **Products**. If the menu is hidden, hover over the Navigation Pane to expand it.
2. Click  **Show Actions** for the product you want to work with.
3. Click **Install**.
4. On the [Select Systems screen](#), choose the systems on which you want to load the product.
5. Click **Add**.
6. If you want to change the details of the install, you have a couple options in the [Install screen](#):
  - Click **Quick apply settings to all systems** if you want to specify a specific port and user profile for the systems you've selected. This saves time if you're installing or updating the product on multiple systems. Then, continue to step 7.
  - Click **Expand** to view all systems or click  **Next** to the specific system you want to view. Then, continue to step 7.
7. Apply settings to your systems:
  - a. Enter a port number if you want to change the FTP port number to something other than the default of 21.
  - b. If you want to use FTPS (FTP over SSL) during the file transfer, select **Yes** from the drop-down. The default FTPS secure port is 990.  
To change the SSL port number to the required secure port for your environment, click **OK** when asked if you want the default (990), then enter a new number in the Port field.
  - c. If you want to use a user profile other than the assigned profile, select **Enter user profile** from the Type drop-down, then enter a new user name and password.
  - d. *(Only available for certain products)* Enter the name of the destination ASP group, if it's different from the default of \*SYSBAS.
8. Click **Install**.
9. Review the confirmation panel, then click **Install** again.

When the installation process starts, you're returned to the Products page. A progress bar appears on the product you're installing so you can follow the install in real time.







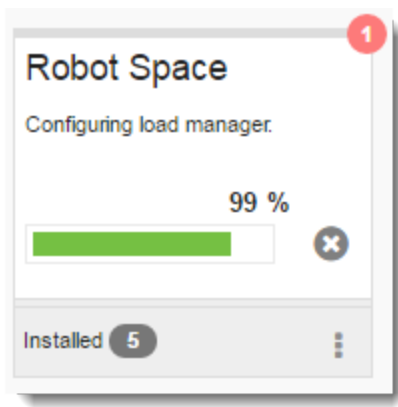
# Staging a Product

Staging a product allows you to transfer the objects now and load them onto the IBM i at a later time. This is a particularly useful option if you want to move your product save files from one system to multiple systems on the IBM i. **Note:** If you choose to stage the objects, the files are stored in the HSLOADMGR library. You cannot specify a different library name.

## To stage a product

1. In the Navigation Pane, under **Deployment Manager**, click **Products**. If the menu is hidden, hover over the Navigation Pane to expand it.
2. Click  **Show Actions** for the product you want to work with.
3. Click **Stage**.
4. On the [Select Systems screen](#), choose the systems on which you want to stage the product.
5. Click **Add**.
6. If you want to change the details of the install, you have a couple options:
  - Click **Quick apply settings to all systems** if you want to specify a specific port and user profile for the systems you've selected. This saves time if you're staging the product on multiple systems. Then, continue to step 7.
  - Click **Expand** to view all systems or click  **Next** to the specific system you want to view. Then, continue to step 7.
7. Apply settings to your systems:
  - a. Enter a port number if you want to change the FTP port number to something other than the default of 21.
  - b. If you want to use FTPS (FTP over SSL) during the file transfer, select **Yes** from the drop-down. The default FTPS secure port is 990.  
To change the SSL port number to the required secure port for your environment, click **OK** when asked if you want the default (990), then enter a new number in the Port field.
  - c. If you want to use a user profile other than the assigned profile, select **Enter user profile** from the Type drop-down, then enter a new user name and password.
  - d. *(Only available for certain products)* Enter the name of the destination ASP group, if it's different from the default of \*SYSBAS.
8. Click **Stage**.
9. Review the confirmation panel, then click **Stage** again.

When the staging process starts, you're returned to the Products page. A progress bar appears on the product you're staging so you can follow the stage in real time.



### After the product staging completes

Follow these steps to load it onto the system you identified above.

1. Log on to the IBM i using the user profile and password you specified in step 7 above.
2. Execute the following command:  
**HSLOADMGR/HSWRKLOAD**
3. On the Work with Loads panel, you have several options:
  - **Option 1, Load:** Loads the product onto the IBM i. You can toggle **F11** to see the status and save file name of the load.
  - **Option 2, Run pre-checker:** Determines whether or not a product installation or conversion will complete successfully on your IBM i system.

**NOTE:** The pre-checker is only available for certain products. Refer to the product's specific installation, conversion, or upgrade instructions [on our website](#) for more information.


- **Option 4, Delete:** Removes the save file from the HSLOADMGR library.
- **Option 8, Submit:** Submits the product for a silent install (batch job). When the Submit Job panel displays, review the information and press **Enter**.

**NOTE:** We recommend you submit only one batch job at a time.

4. Enter an option next to the product you want to load, then press **Enter**.


# Viewing Log Files

Once you've finished installing, updating, or staging a product, you can view the deployment logs to make sure everything completed successfully.

1. In the Navigation Pane, under **Deployment Manager**, click **Products**. If the menu is hidden, hover over the Navigation Pane to expand it.
2. Click  **Show Actions** for the product you want to work with.
3. Click **Logs**.
4. On the Select System screen, select the system you want to view the logs for.
5. Under **Log Files**, click the specific file you want to view to open the log. You can also click **Download** to save a zip file of all existing logs to your PC.
6. When you're finished, click **Close** to return to the previous page.


# Licensing a Product

After you install a product, you must add a license code in order to use it.

1. In the Navigation Pane, under **Deployment Manager**, click **Products**. If the menu is hidden, hover over the Navigation Pane to expand it.
2. Click  **Show Actions** for the product you want to license.
3. Click **Product License**.
4. On the Manage Product License screen, select the system on which you want to license the product.


**NOTE:** Deployment Manager for Insite tells you the state of the product license. From this screen, you can see whether the product has been installed on a listed system or whether the current product license on a system is up-to-date, about to expire, or expired.

5. On the Product Licenses page, click **Add**.
6. On the Add Product License screen, there's a couple ways to add a license to your product:
  - Paste a new license code into the field, then click **Apply**.
  - Alternatively, if you have an Enterprise License Agreement, click **Generate License** and choose an ELA from the list. The ELA will generate and apply a license for your product.

Once the product license has been added, you can view its details by clicking **License Details** on the license's  Show Actions menu.

# Managing Product Licenses

You can manage your product licenses across multiple systems, view which systems are up-to-date on licensing, and add new licenses to unlicensed or expiring products.

1. In the Navigation Pane, under **Deployment Manager**, click **Products**. If the menu is hidden, hover over the Navigation Pane to expand it.
2. Click  **Show Actions** for the product you want to work with.
3. Click **Product License**.
4. On the [Manage Product License screen](#), choose the systems for which you want to manage the license.

**NOTE:** If the product is listed as Up-to-date, it has an active license that isn't close to expiring.


The "Product Licenses for *Product Name - System Name*" page displays. From here, you can maintain your current licenses or add new ones.

## To add a product license:


1. Click **Add**.
2. On the "Add Product License for *Product Name - System Name*" screen, you have two options:
  - Paste a key into the license key field.
  - If you have a valid Enterprise License Agreement, click **Generate License** and select it from the Select an Enterprise License Agreement screen.
3. Click **Save**.

The new product license will populate on the "Product Licenses for *Product Name - System Name*" page, displaying important license details.


## To view license details:

1. Click  **Show Actions** for the license you want to work with.
2. Click **License Details**. This displays the License Details page.

## To view the license agreement:

1. Click  **Show Actions** for the license you want to work with.
2. Click **View License Agreement**. This displays the License Agreement for the specified product.
3. Read the license agreement carefully. Once finished, click **Close** to return to the previous page.

## To delete a license:

1. Click  **Show Actions** for the license you want to work with.
2. Click **Delete**, then click **Delete** again to confirm you want to remove the license.

This removes the license from the current system. If you want to add a new license, see the section on "To add a product license" above.

# Adding Enterprise Licenses

You can add a new enterprise license from the [Deployment Manager](#) home page.

1. In the Navigation Pane, under **Deployment Manager**, click **Home**. If the menu is hidden, hover over the Navigation Pane to expand it.
2. Click **Actions** by Maintain Enterprise License.
3. Click **Add License**.
4. On the Add License screen, enter or paste the license key into the Add New License field.
5. Click **Apply**.

If this add is successful, a new ELA key will appear under the Maintain Enterprise License section on the home page.

Click a link to see what you can do with this new enterprise license:


[ELA Properties](#)

[Generating Audit Reports](#)

[Generating Product Licenses](#)

# Generating Product Licenses

If you have an ELA license key applied to your Enterprise License Agreement, you can use it to generate and apply licenses to multiple products at once.

1. In the Navigation Pane, under **Deployment Manager**, click **Home**. If the menu is hidden, hover over the Navigation Pane to expand it.
2. Under Maintain Enterprise License, click  **Show Actions** for the ELA key you want to work with.
3. Click **Generate License**.
4. On the [Generate License for these Products](#) screen, select which products you want to license.
5. Click **Next**.
6. On the [Generate License on these Systems](#) screen, select which systems the products should be licensed on.

**NOTE:** Make sure the products you've selected are installed on these systems, or they won't be licensed.

7. Click **Generate Licenses**.
8. Review your choices on the [Product Licensing](#) screen. If you want to replace all product licenses generated under an Enterprise License Agreement, set the slider by "I want to override any existing ELA licenses" to **Yes**. Otherwise, leave this option set to **No** if you only want to generate licenses for products that aren't licensed by an ELA. For more information, see [Overriding Existing ELA Product Licenses](#).
9. Click **Continue**.

New product licenses will be generated using your Enterprise License Agreement. When the process completes, the Summary of New Product Licenses page displays. Review this page to confirm your products were licensed as expected, then click **Done** to return to the Deployment Manager home page.

**WARNING:** Products licensed by an Enterprise License Agreement are tied to the Product Connection you set up under Insite's Admin Settings. If you ever delete a Product Connection, be aware that any ELA-licensed products on the removed system will be unlicensed.



# Overriding Existing ELA Product Licenses

These steps are for generating and applying ELA product licenses. If you want to apply a permanent or generic temp code, see [Licensing a Product](#).

## Before You Begin


When generating product licenses using an Enterprise License Agreement, you can choose whether the new licenses should override your existing ELA licenses. You have two choices.

**No:** If you set "I want to override any existing ELA licenses" to No, the Enterprise License Agreement only generates licenses for products that aren't licensed by an ELA on the current Insite server.

**Yes:** If you set "I want to override any existing ELA licenses" to Yes, the Enterprise License Agreement generates licenses for products that aren't licensed by an ELA on the current Insite server AND replaces any product licenses generated under a different ELA.

**WARNING:** No matter which option you choose, generating new product licenses through an Enterprise License Agreement will override your permanent, temporary, and term license codes that are not currently managed by an ELA.

## To override your product licenses:

1. In the Navigation Pane, under **Deployment Manager**, click **Home**. If the menu is hidden, hover over the Navigation Pane to expand it.
2. Under Maintain Enterprise License, click  **Show Actions** for the ELA key you want to work with.
3. Click **Generate License**.
4. On the Generate License for these Products screen, select which products you want to license.
5. Click **Next**.
6. On the Generate License on these Systems screen, select which systems the products should be licensed on.

**NOTE:** Make sure the products you've selected are installed on these systems, or they won't be licensed.


7. Click **Generate Licenses**.
8. Review your choices on the Product Licensing screen, then set "I want to override any existing ELA licenses" to **Yes**.
9. Click **Continue**.

New product licenses will be generated using your Enterprise License Agreement. When the process completes, the Summary of New Product Licenses page displays. Review this page to confirm your products were licensed as expected, then click **Done** to return to the Deployment Manager home page.

**WARNING:** Products licensed by an Enterprise License Agreement are tied to the Product Connection you set up under Insite's Admin Settings. If you ever delete a Product Connection, be aware that any ELA-licensed products on the removed system will be unlicensed.

# Generating Audit Reports

If your products are licensed by an Enterprise License Agreement, you can generate an audit report for each ELA license you've added to the [Deployment Manager](#) home page.

1. In the Navigation Pane, under **Deployment Manager**, click **Home**. If the menu is hidden, hover over the Navigation Pane to expand it.
2. On the Deployment Manager home page, you can generate an audit report in one of two ways:
  - To generate an audit report for a single ELA key:
    - a. Select  **Show Actions** next to an ELA key.
    - b. Click **Audit Report**.
  - To generate an audit report for multiple ELA keys:
    - a. Click **Actions** next to Maintain Enterprise License.
    - b. Click **Audit Report**.
    - c. On the Generate Audit Report screen, select which ELA keys you want to generate a report for.
    - d. Click **Next**.
3. On the Enterprise License Audit Report page, view the details given for the reporting period. The audit report gives you important information about your ELA usage data, including which products are licensed, which product licenses have expired, and the overall state of your Insite server.
4. When you're ready to submit the audit report to HelpSystems, click **Send Report**. You should receive a message saying the audit report was sent for the enterprise licenses you selected.

# Appendix

The topics in this section include additional information about the Deployment Manager for Insite.

# Using a Proxy Server

If your organization uses a proxy server to connect to the Internet, Insite's Deployment Manager may not be able to contact HelpSystems' servers in order to download products and updates, or manage licensing, and attempting to do so will result in the error "Error retrieving current product list." If you get this error while attempting to use the Deployment Manager with a proxy server, do the following to allow your Insite installation to connect to HelpSystems' servers:

1. Open the file "net.properties" located in the following directory (depending on the platform you are using):
  - Windows: C:\Program Files (x86)\Help Systems\HelpSystems Insite\jvm\lib\net.properties
  - Linux Root Installation: /opt/insite/jre/lib/net.properties
  - Linux User Installation: /USER\_HOME/insite/jre/lib/net.properties
2. Open the file in a text editor.
3. Uncomment the following lines and replace the values with your proxy information:

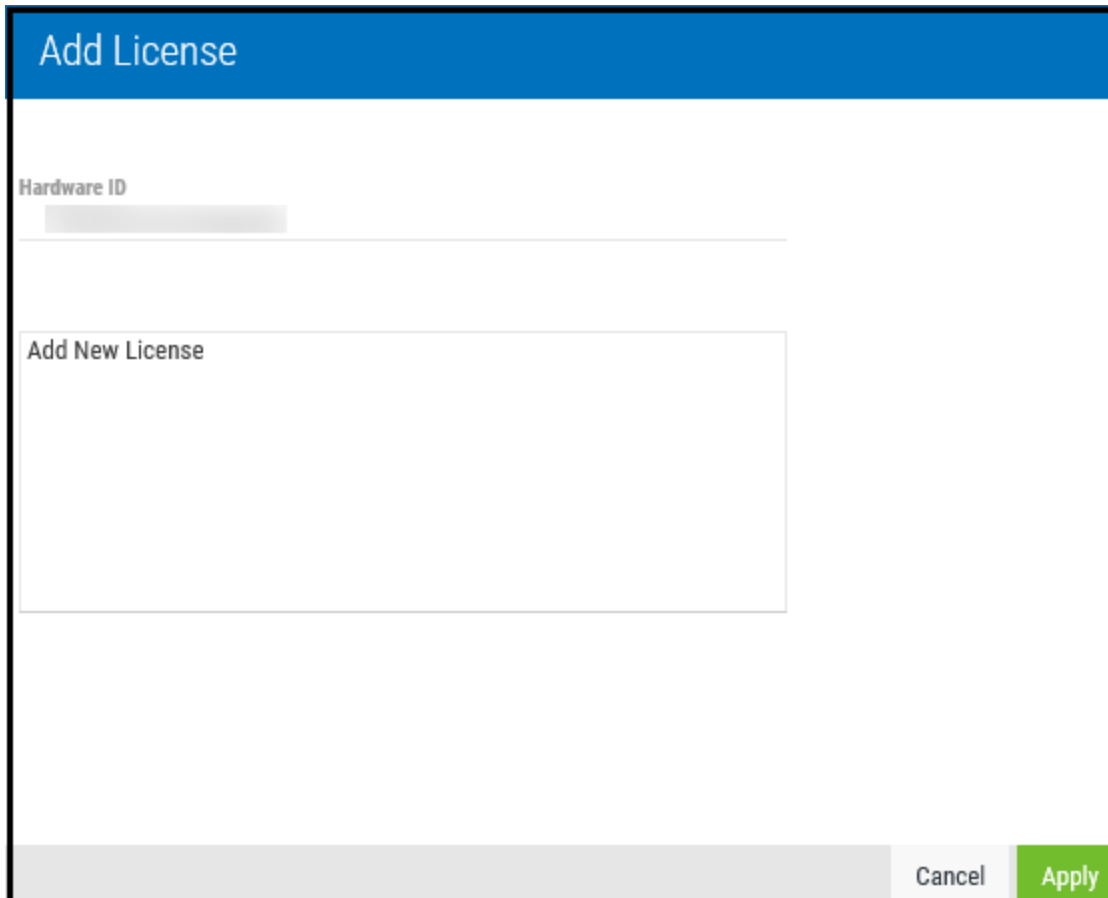
```
http.proxyHost=  
http.proxyPort=80  
  
https.proxyHost=  
https.proxyPort=443
```

# Reference

The topics in this section include reference information on the various pages and screens found in the Deployment Manager.

# Add License

Use this screen to add a new enterprise license.

The screenshot shows a dialog box titled "Add License" with a blue header bar. Below the header, there is a "Hardware ID" label followed by a light gray rectangular input field. Below this is a large, empty rectangular box labeled "Add New License". At the bottom right of the dialog, there are two buttons: a gray "Cancel" button and a green "Apply" button.


## How to Get There

On the [Deployment Manager](#) page, select **Actions** next to Maintain Enterprise License, then click **Add License**.

## What is Does

This screen allows you to add a new enterprise license to your list of ELA keys. Just paste the license key into the box and click **Apply**.



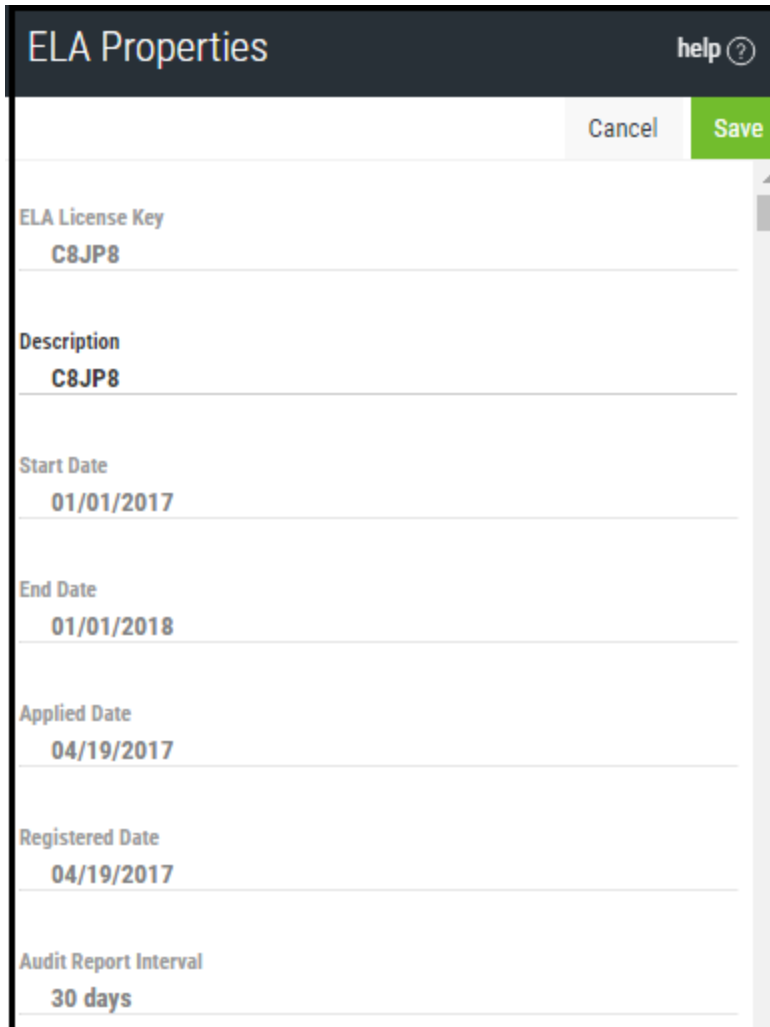
- Select **Add License** to add a new enterprise license to the enterprise license agreement. For more information, see [Adding Enterprise Licenses](#).
- Select **Audit Report** to generate an audit report for multiple ELA keys. For more information, see [Generating Audit Reports](#).
- Click  **Show Actions** next to an ELA key to display the following options:
  - Select **Audit Report** to generate an audit report for a single ELA key. For more information, see [Generating Audit Reports](#).
  - Select **Generate License** to generate product licenses using the ELA key. For more information, see [Generating Product Licenses](#).
  - Select **Properties** to view the [ELA Properties](#) page.
  - Select **Delete** to delete an expired ELA key.

**NOTE:** This option is only available if the ELA key has expired. You cannot delete an ELA key before it expires.



# ELA Properties

Use the ELA Properties page to view information about a specific ELA license key and the products it applies to.



The screenshot shows a web form titled "ELA Properties" with a "help ?" link in the top right corner. Below the title bar are "Cancel" and "Save" buttons. The form contains several input fields, each with a label and a value:

Field Label	Value
ELA License Key	C8JP8
Description	C8JP8
Start Date	01/01/2017
End Date	01/01/2018
Applied Date	04/19/2017
Registered Date	04/19/2017
Audit Report Interval	30 days

## How to Get There

On the [Deployment Manager](#) page, click  **Show Actions** next to an ELA key, then click **Properties**.

## What it Does

### ELA license key

The ELA Properties page contains important information about the ELA license key you selected, such as how long the key will remain active, what date it was applied, and how often an audit report is generated.

### Products

The ELA Properties page also displays data about the products that can be licensed with the license key.

Under each listed product, you can see the product ID, the total number of product licenses this specific license key can generate, how many of those licenses are currently in use, the CPU count and how many CPUs are in use for the product, and the product's serial number.

### Actions

If you have more than one ELA license key, we recommend updating the description to something more specific.

**EXAMPLE:** EFEFE - jsmith ELA (Report max days = 2) / Powertech (AB, NS, PSH, PTI, PA)

When you're satisfied with the description, click **Save** to apply your changes.

# Enterprise License Audit Report

Use this page to view the audit report for a selected ELA.

Enterprise License Audit Report help ?

Cancel Send Report

Reporting Period: 04/19/2017 - 01/01/2018

ELA License: C8JP8

**System Serial Number: 06D0CBR**  
 System Model Number: E4C  
 Processor Feature Code: EPC7

Logical Partition: 3 - huey

	Aug 1	Sep 1	Oct 1	Nov 1	Dec 1	Jan 1
Insite Timeframe		■	■		■	
Powertech Network Security					■	
Robot Alert					■	

## How to Get There

To generate an audit report for a single ELA key:

1. On the Deployment Manager home page, select **Show Actions** next to an ELA key.
2. Click **Audit Report**.

To generate an audit report for multiple ELA keys:

1. On the Deployment Manager home page, click **Actions** next to Maintain Enterprise License.
2. Click **Audit Report**.

3. On the Generate Audit Report screen, select which ELA keys you want to generate a report for.
4. Click **Next**.

## What it Does

This page displays a report of your ELA licensed products across multiple systems. Usage data is collected over a specific audit report interval (this interval is decided when the Enterprise License Agreement is first negotiated) and reported on the graph. Using the graph, you can determine which products are licensed, which product licenses have expired, and the overall state of your Insite server.

### Graph bars

The graph bars indicate the state of your ELA licensed products.

- If a bar starts halfway through the audit report interval, this likely means the product was licensed by an ELA halfway through the interval.
- If a bar drops off halfway through the audit report interval, this likely means the product license expired OR the product was given a permanent license.
- If a bar drops off halfway through the audit report interval but resumes later on, and if the Insite Timeframe bar is also affected, this likely means the Insite server stopped reporting data for a brief time.

### Actions

Click **Send Report** to submit the latest ELA usage data to HelpSystems. Sending regular reports keeps our servers synched with yours, which is useful in the event you need to talk to Technical Support about your ELA agreement or licensing.

# Generate Audit Report

Use the Generate Audit Report screen to select which enterprise licenses you want to generate an audit report for.

## Generate Audit Report

☐

☒ EFEFE All Sequel and Robot {ALR CPA HA Host Node RPY REP Schent JDE UPS}

☐

Begin Date: 01/01/2017

End Date: 03/31/2017

Applied On: 03/09/2017

Registered On: 03/09/2017

Cancel

Next

## How to Get There

On the [Deployment Manager](#) page, click **Actions** next to Maintain Enterprise License, then click **Audit Report**.

## What it Does

This screen allows you to select which enterprise licenses you want to generate an audit report for. At a glance, you can see when the licenses began, when they were applied, when they were registered (the date they were [added to the ELA](#)), and when they will end.


### Actions

- Select the enterprise license you want to generate a report for, then click **Next**.
- Use the Search bar to quickly find an enterprise license by its description or 5-digit code (EFEFE, for example).

### Statuses

The status circles display the status of the enterprise license.

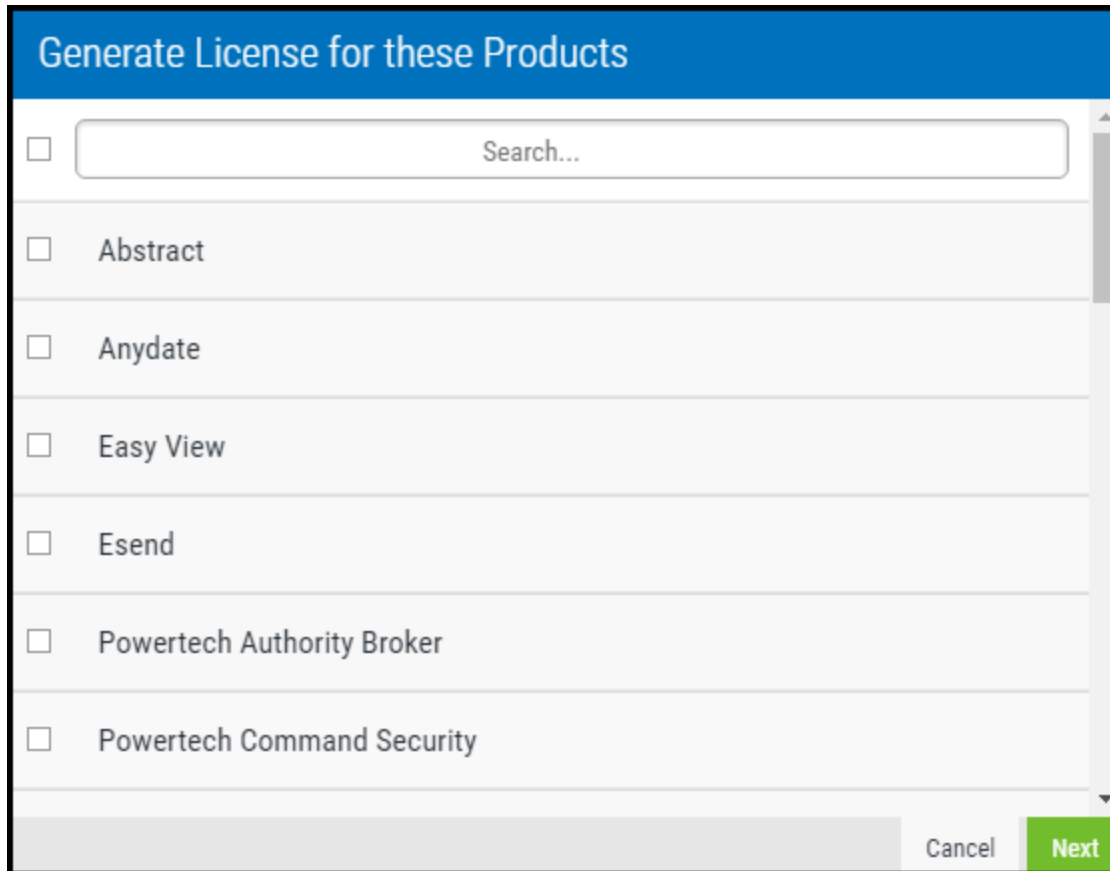
 = The license has expired.

 = The license is about to expire.

 = The license is up-to-date.

# Generate License for these Products

Use the Generate License for these Products screen to quickly create and apply product licenses for all applicable products using your ELA license key.



Generate License for these Products

☐ Search...

☐ Abstract

☐ Anydate

☐ Easy View

☐ Esend

☐ Powertech Authority Broker

☐ Powertech Command Security

Cancel Next

## How to Get There

On the [Deployment Manager](#) page, select **Actions** next to an ELA key, then click **Generate License**.

## What it Does

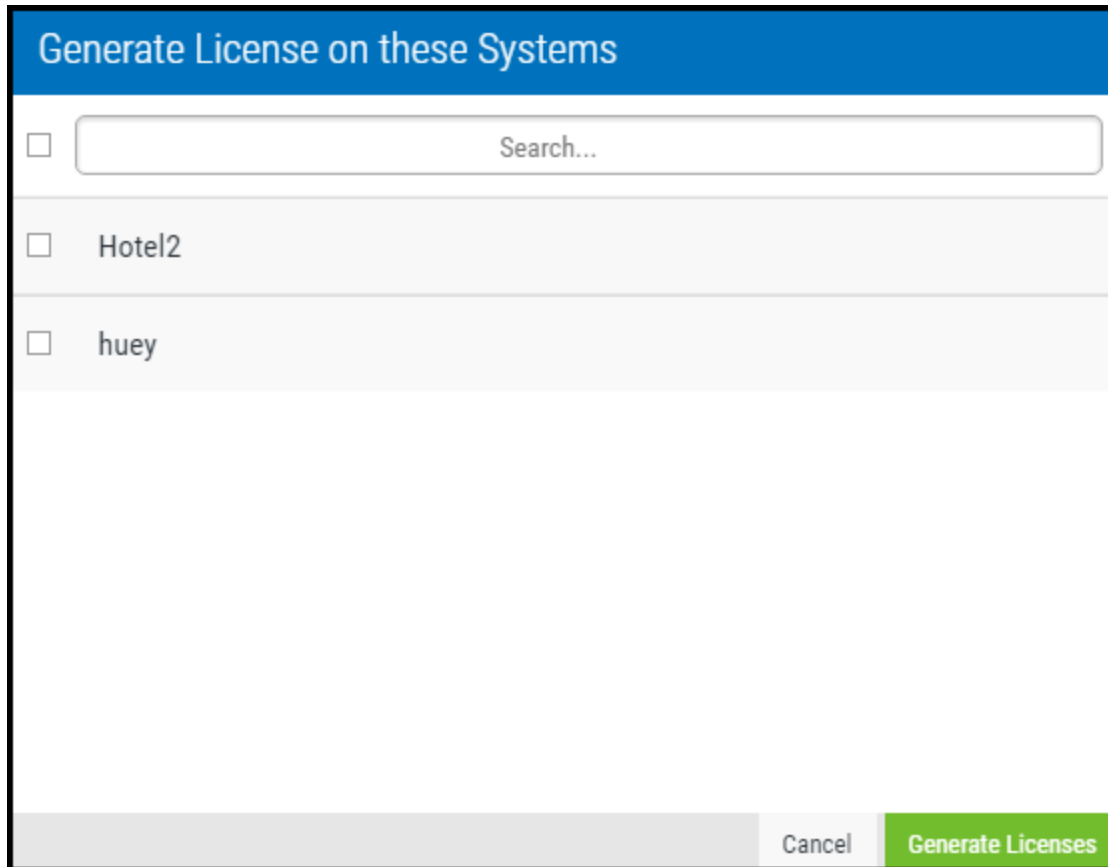
This screen allows you to choose which products you want to generate a license for. This process uses the ELA license key you selected and will only generate as many product licenses as are allowed by your Enterprise License Agreement (to see how many you're allowed, view the [ELA Properties](#) page for the ELA license key you want to use).

### Actions

- Select the products you want to generate a license for, then click **Next** to continue to the [Generate License on these Systems](#) screen.
- Use the Search bar to quickly find the product you want to license.

# Generate License on these Systems

Use the Generate License on these Systems screen to select which systems you want to generate product licenses on using your ELA license key.



Generate License on these Systems

☐ Search...

☐ Hotel2

☐ huey

Cancel Generate Licenses

## How to Get There

From the [Generate License for these Products](#) screen, click **Next**.

## What it Does

This screen allows you to choose which systems you want to generate a product license for. The products themselves were selected on the previous screen.

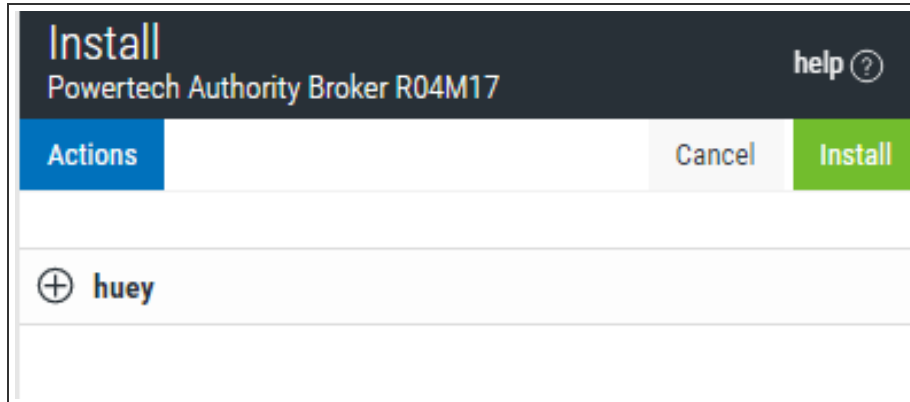
### Actions

- Select the systems you want to generate a license on, then click **Generate Licenses** to continue. The [Product Licensing](#) screen displays.
- Use the Search bar to quickly find a system.



# Install

Use the Install page to configure installation settings for a product.



## How to Get There

After choosing to install or update one or more systems in the [Select Systems](#) screen, click **Add**.


## What is Does

This screen allows you to adjust installation settings, such as the port and user profile for the systems you've selected.

### Actions


- Click **Actions > Expand** to show the System and User Profile settings for each system.
- Click **Actions > Collapse** to hide the System and User Profile settings for each server.
- Click **Actions > Quick apply settings to all systems** to specify a specific port and user profile for all the systems in this list. This saves time if you're installing or updating the product on multiple systems.
- Click **Actions > Close** to close the Actions submenu.

### Expand

Click the  button for a system to display its System and User Profile settings. This is the same as clicking **Actions > Expand** above.

### System

**Name:** This is the name of the selected system. It cannot be changed.

**Port:** Enter a port number or use the  arrows if you want to change the FTP port number to something other than the default of 21.

**SSL:** Select **Yes** if you want to use FTPS (FTP over SSL) during the file transfer. The default FTPS secure port is 990, but it can be changed to the required secure port for your environment.

## User Profile

**Type:** Choose **Use Assigned Profile** to use the profile assigned to the product connection in Insite. Choose **Enter User Profile** to specify a different profile for installation.

**Name • Password:** Enter the user profile name and password. Use a profile that's a member of the user class \*SECOFR and has at least the following special authorities: \*ALLOBJ, \*SECADM, \*JOBCTL, and \*IOSYSCFG. The user profile should have Limit capabilities set to \*NO. This profile will be used to restore and copy objects, and for product maintenance on the IBM i.

# License Details

Use the License Details page to view the current license key and system information for a specific product and system.

License Details

Robot Alert - huey

help ?

View License Agreement

Close

License Key

Current System Information

Serial Number

Model Number

E4C

Processor Feature Code

EPC7

Logical Partition

3

System Processors


8

On Demand Processors

8

## How to Get There

When [managing product licenses](#) for a specific product and system, do the following:

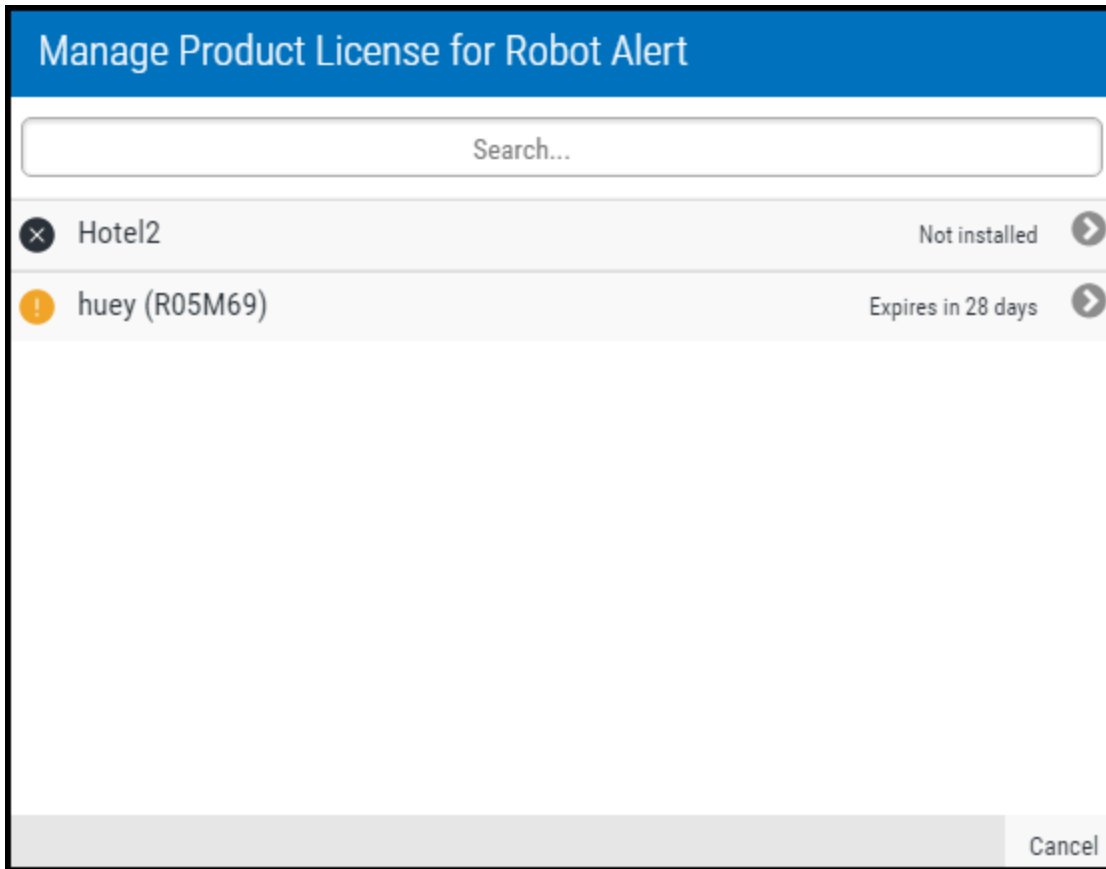
1. Click  **Show Actions** for the license you want to work with.
2. Click **License Details**.

## Actions

Click **View License Agreement** to display the license agreement for the current license.

# Manage Product License

Use the Manage Product License screen to manage a product's licenses.



## How to Get There

Click **Show Actions** for a product on the [Products](#) page, then click **Product License**.

## What it Does

This screen allows you to manage licenses for a product across multiple systems. At a glance, you can see whether the product is installed on a system or whether the product license is active, about to expire, or expired.




### Actions

- Select a system to view the Product Licenses page for a list of currently ELA keys.
- Use the Search bar to quickly find systems by name.

### Statuses

The status circles display the status of the license on each system.


○ = The product has not been installed on this system.

-  = The license for this system has expired or this system is currently unlicensed.
-  = The license for this system is about to expire.
-  = The license for this system is up-to-date.

# Product Deployment Logs

After you've installed, updated, or staged a product, you can view the logs for that product on a specific system. These logs contain detailed information about the installed product version and the deployment request (including the install version, date of the request, and whether it succeeded or failed).

## How to Get There

1. In the Navigation Pane, under **Deployment Manager**, click **Products**. If the menu is hidden, hover over the Navigation Pane to expand it.
2. Click the Show Actions button  for the product you want to work with.
3. Click **Logs**.
4. On the Select System screen, select the system you want to view the logs for. Only systems that have the product installed are available in this list.

## Installed Product

This displays the name and version of the installed product.

## Last Deployment Request

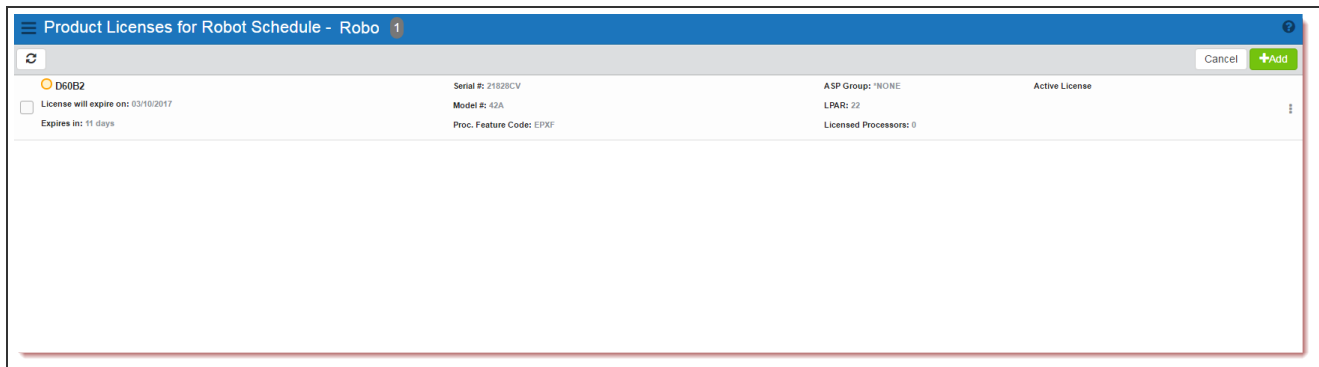
Detailed information about the last deployment request for this product displays here. This includes what kind of request it was (install/stage), the product version number, the date and time the request was submitted, which library the product was saved in, and what the result of the request was (success/failed).

## Log Files

See [Viewing Log Files](#) for details.

# Product Licenses

Use the product licenses page to add new licenses, remove old licenses, or view the details of your current licenses.



## How To Get There

1. In the Navigation Pane, under **Deployment Manager**, click **Products**. If the menu is hidden, hover over the Navigation Pane to expand it.
2. Click **Show Actions** for the product you want to work with.
3. Click **Product License**.
4. On the [Manage Product License screen](#), choose the systems for which you want to manage the license.

## Actions

- Click **Add** to [add a new license](#) for the specified product and system.
- Click **Show Actions** for the license you want to work with, then choose one of the following options:
  - Click **License Details** to view the [License Details](#) page.
  - Click **View License Agreement** to view the license agreement.
  - Click **Delete** to [remove the license](#).



# Product Licensing

Use the Product Licensing screen to review the systems and products you've selected for license generation.

**Product Licensing** help ?

I want to override any existing ELA licenses: no ☒ yes

Generating new licenses will override any permanent license keys.

**The following system(s) will have keys generated:**

- huey

**Products for licensing:**

- Easy View

Cancel Continue

## How to Get There

From the [Generate License on these Systems](#) screen, click **Next**.

## What it Does

This screen allows you to review which products and systems you've decided to generate ELA licenses for. Make sure the information on this screen is correct, then click **Continue**.

### Overriding existing ELA licenses

If any of the products listed on this screen are already licensed, you can override those licenses and apply

new ones. To do this, set the slider by "I want to override any existing ELA licenses" to **Yes**.

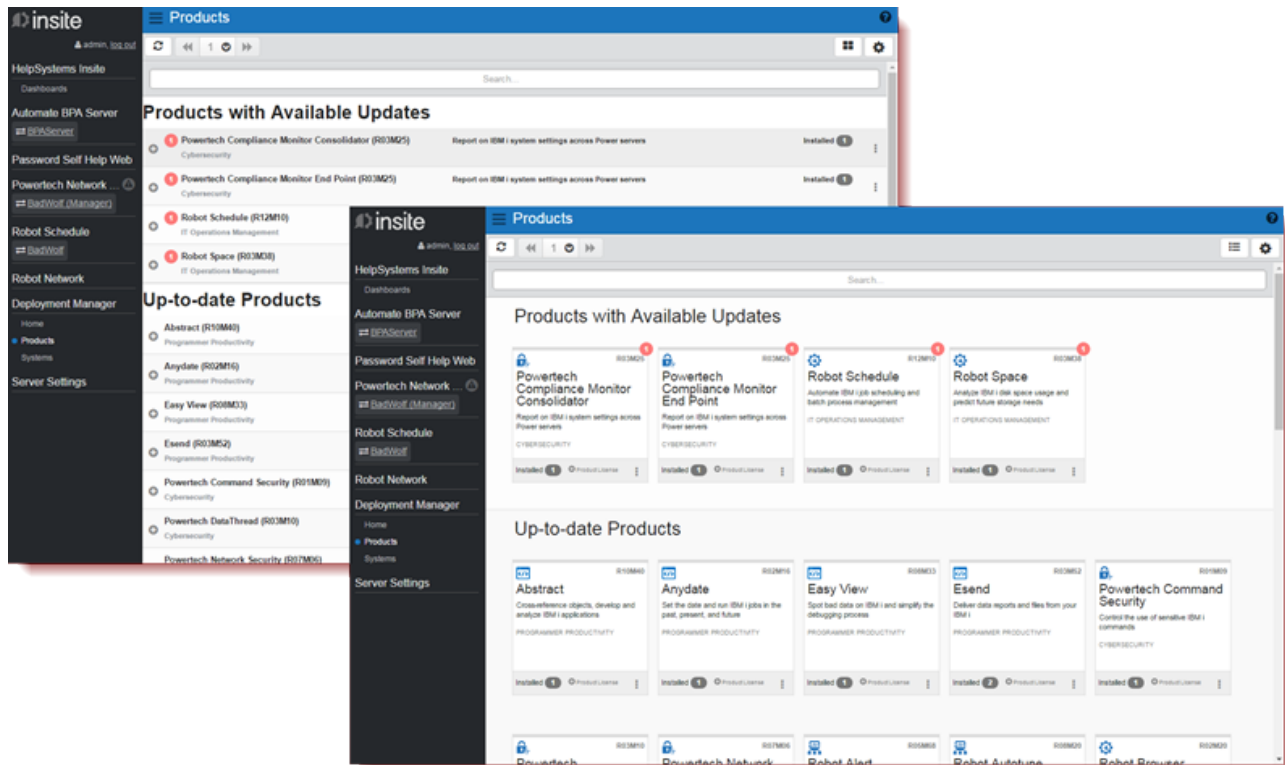
**WARNING:** If this option is selected, the newly generated licenses will override your **permanent** license keys as well.

Leave this option set to **No** if you don't want to override your existing ELA license keys. Note that if you keep this as No, previously-licensed products on this screen won't receive a newly generated license key. To circumvent this, you can apply license keys to your products manually. See [Licensing a Product](#) for more details.

# Products

The Products page displays information about the HelpSystems products that are currently installed, available for install, or available for an update. Use this page to install or stage products, check product logs for multiple systems, see a list of applied product licenses, and view a product overview.

**NOTE:** You may see different choices in the Show Actions menu depending on the product selected.



## How to Get There

In the Navigation Pane, under **Deployment Manager**, click **Products**. If the menu is hidden, hover over the Navigation Pane to expand it.

## What it Does

### Sorting and searching

- The total number of pages (listing all products) is displayed at the top of the page. Click the 1 page number and select the page you want to view. Or, click the ⏪ **previous** and ⏩ **next** arrows.
- Click 🔄 **Refresh** to refresh the information in the display.
- Click ☰ **Switch to List View** to view products in a list, or ☐ **Switch to Card View** to view products as cards.
- Click ⚙️ **Settings** to sort products by category, product name, product status, or system name. You can also search by product name or description.

- Use the Search bar to quickly find products by name, description, or product line.

#### Available actions

**NOTE:** Products that have updates available display a circle notification. The number in the circle represents how many systems are available for update.

Click  **Show Actions** for any product to display the following options:

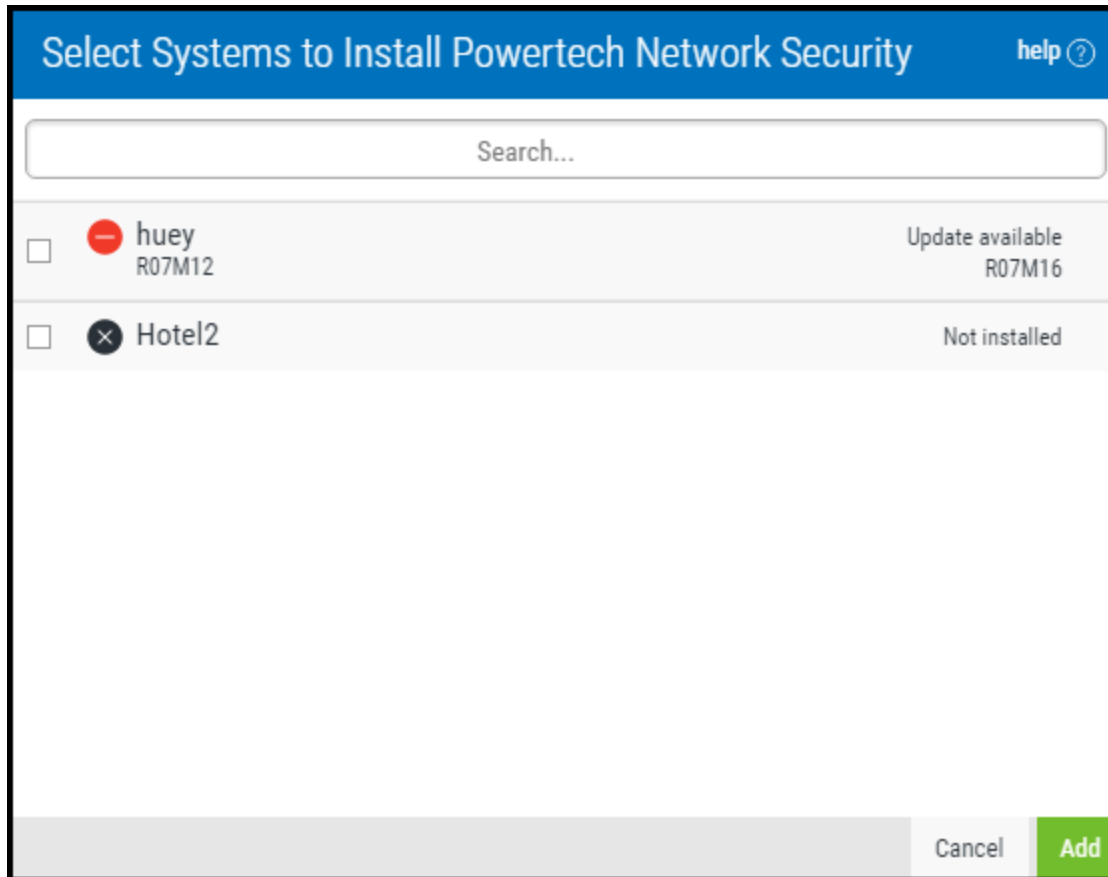
- Select **Product Overview** to open the product's features page on our website.

**NOTE:** This opens in a new tab and is only available for certain products.

- Select **Install** to install the product on one or more systems. For more information on how to install a product, see [Installing or Updating a Product](#).
- Select **Stage** to stage the product on one or more systems. For more information on how to stage a product, see [Staging a Product](#).
- Select **Product License** to view all applied licenses on one or more systems. For more information on how to add a license, see [Managing Product Licenses](#).
- Select **Logs** to [view the deployment logs](#) for a system.

# Select Systems

Use the Select Systems screen to choose which systems you want to install, update, or stage the product on.



## How to Get There

On the [Products](#) page, select a product and choose **Install** or **Stage**.

## Actions

[Check box] ☐

Check each system you want to install the product on.

● = The product has not been installed on this system.

● = A product update is available for this system.

● = The installed product is up-to-date on the system.

### Cancel

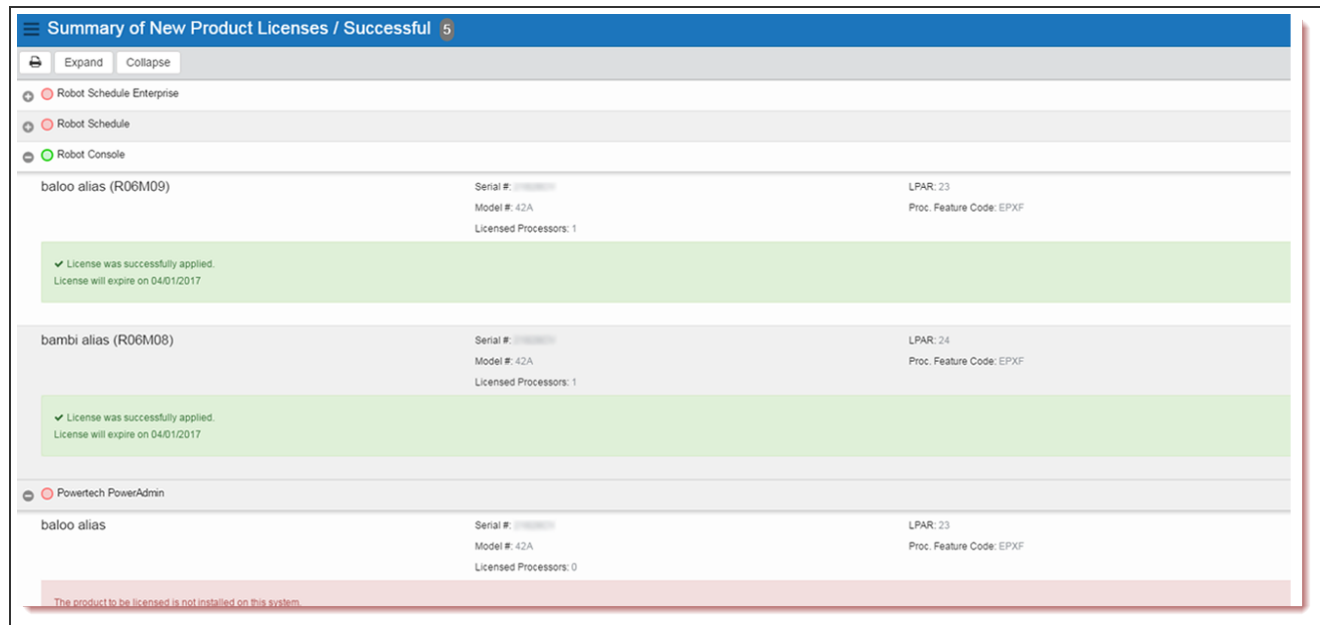
Click **Cancel** to dismiss this dialog box without installing or updating.

## Add

Click **Add** to add the selected servers to the install/update list. The [Install](#) or [Stage](#) screen appears.

# Summary of New Product Licenses

Use the Summary of New Product Licenses page to view a summary of your newly generated product licenses.





## How to Get There

From the [Product Licensing](#) screen, click **Continue**.



## What it Does

This page gives you an overview of all the products you attempted to generate new licenses for and their current license status.

### Sorting and searching


- Click  **Print** to open a separate tab in your browser with a list of all your systems and products. From here, you can print the list or save it to your PC.
- Click **Expand** to display all products in the list. Click **Collapse** to minimize them.
- Click  **Settings** to sort by system name or product name.

### Actions

- Click the  button for a product to display product and license information.
- Click  **Show Actions** for any product to display the following options:
  - Select **View License Agreement** to view the license agreement for the product.

### Statuses

The status circles display the status of the new license for each product.

 = A license was not applied to this product because it's not installed on the selected system, because the ELA key is not allowed to generate licenses for this product on the selected system, OR because the product is already licensed under an ELA.

**NOTE:** If you want to override product licenses when generating new license keys, make sure "I want to override any existing ELA licenses" is set to **Yes** on the Product Licensing screen.

 = A license was successfully applied to this product.



# Systems

The Systems page provides an overview of the IBM i systems you have with HelpSystems products on them. Use this page to see a list of products that are installed, staged, available for update, or have expiring (or expired) licenses—all at a glance. From here, you can also gain a quick view of pertinent system information, such as the serial number, model number, and LPAR count.

Systems			help ?
All Products			
1			
Search...			
<b>Hotel2</b>	Serial #: 21828CV Model #: 42A System Processors: 16 On-Demand Processors: 16	LPAR: 39 Proc. Feature Code: EPXF Partition Processors: 16.00 Active OS Processors: 1	
Installed (0)			
Staged (0)			
<b>huey</b>	Serial #: 0600CBR Model #: E4C System Processors: 8 On-Demand Processors: 8	LPAR: 3 Proc. Feature Code: EPC7 Partition Processors: 8.00 Active OS Processors: 4	
Installed (11)			
<b>Easy View (R08M34)</b> Product License:  Unlicensed ASP Group: *NONE			Category: Programmer Productivity Description: Spot bad data on IBM i and simplify the debugging process
<b>Powertech Network Security (R07M12)</b> Available Version:  R07M16 Product License:  Expires in 28 days ASP Group: *NONE			Category: Cybersecurity Description: Control and track IBM i network traffic passing through exit points

## How to Get There

In the Navigation Pane, under **Deployment Manager**, click **Systems**. If the menu is hidden, hover over the Navigation Pane to expand it.

## What it Does



This page allows you to view your installed and staged products by system.

### Sorting and searching

- Click **Refresh** to refresh the information in the display.
- Click **Print** to open a separate tab in your browser with a list of all your systems and products. From here, you can print the list or save it to your PC.
- The total number of pages (listing all systems) is displayed at the top of the page. Click the page number and select the page you want to view. Or, click the **previous** and **next** arrows.
- Click **Settings** to sort by serial number or system name. You can also set the search and filter settings here.
- Use the Search bar to quickly find items by product or system name.

## Actions

**NOTE:** Products that have updates available display a circle notification. The number in the circle represents how many systems are available for update.

- Click the  button for a system to display a list of installed and staged products.
- Click  **Show Actions** for any product *installed* on a system to display the following options:
  - Select **Product License** to view all applied licenses for that product. For more information on how to add a license, see [Managing Product Licenses](#).

# Other Help

For help with other Insite components and products supported by HelpSystems Insite, refer to the following resources:

*Authority Broker Administrator's Guide*

*AutoMate Ops Console User Guide*

*HelpSystems Insite User Guide*

*Insite Analytics User Guide*

*Network Security Administrator's Guide*

*Password Self Help for Insite User Guide*

*Robot Network for Insite User Guide*

*Robot Schedule for Insite User Guide*

*Vityl IT & Business Monitoring for Insite User Guide*

*Webdocs for Insite User Guide*